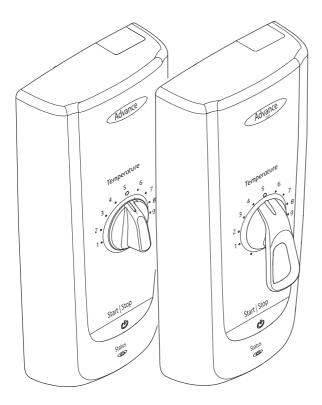
# Mira Advance

THERMOSTATIC ELECTRIC SHOWER

8.7 and 9.8 kW





# Intertek



For SPARES,
ADVICE or REPAIRS
please call us free on
0800 001 4040
(UK only)

These instructions must be left with the user

# **Installation Guide**

Showering perfection



# Introduction

Thank you for choosing a Mira shower. To enjoy the full potential of your new shower, please take time to read this guide thoroughly, and keep it handy for future reference. Products manufactured by Kohler Mira Ltd are designed to be safe, provided that they are installed, used and maintained in good working order, in accordance with our instructions and recommendations.

Follow all warnings, cautions and instructions contained in this guide, and on, or inside the shower. This guide is also available in digital format from our website or by contacting customer services.



Electrical and electronic devices contain a range of materials that can be separated for recycling and used in new products. This product should not be disposed of with your general household waste. When this product has reached the end of its serviceable life please take it to a recognised WEEE (Waste Electrical and Electronic Equipment) collection facility such as your local civic amenity site for recycling. Your local authority or retailer will be able to advise you of your nearest recycling facility.

# **Products Covered**

Product Variant		Variant Temperature		Extended Lever Control  Drain Pump Compatible	
Standard	8.7 kW	<b>✓</b>	*	*	J09A
Standard	9.8 kW	✓	×	×	J09D
Flav	8.7 kW	✓	✓	×	J09G
Flex	9.8 kW	✓	✓	×	J09K
Flex Extra	8.7 kW	✓	✓	✓	J09N

The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Kohler Mira Ltd is under license. Other trademarks and trade names are those of their respective owners.

If you experience any difficulty with the installation or operation of your new Advance Thermostatic Electric Shower, then please refer to **'Fault Diagnosis'**, before contacting Mira Showers. Our contact details can be found on the back cover of this guide.

# **Recommended Usage**

Domestic	✓	Light Commercial	<b>✓</b>
Heavy Commercial	*	Healthcare	<b>✓</b>

This product is classified as suitable for Domestic and Light Commercial Use and Healthcare, for installation in the UK only. For installation outside of the UK please contact Mira Showers/Rada for advice on suitability.

Examples of Light Commercial use and Healthcare are given but not limited to those shown below. The list is not comprehensive and circumstances may vary. If you are unsure on the product's suitability please contact Rada/Mira. For maximum user safety in Light Commercial use and Healthcare, Rada strongly recommends that only Thermostatic Electric showers be installed:

- Domestic = Household use in ordinary domestic premises
- Light Commercial = Residential Setting e.g. Accommodation covering student let/halls, hotels, guest houses, hostels
- Heavy Commercial = Public Setting covering sport/leisure, Public/factory washroom etc.
- Healthcare = Use of a product in a residential care home, health surgery, hospital. Products must be BEAB 'Caremark' approved.

# Guarantee

For **domestic installations**, Mira Showers guarantee the Mira Advance against any defect in materials or workmanship for a period of **two years** from the date of purchase (shower fittings for one year).

For **non-domestic installations**, Mira Showers guarantee the Mira Advance against any defect in materials or workmanship for a period of **one year** from the date of purchase. For Terms and Conditions refer to the back cover of this guide.

# **Important Safety Information**

For continued safe operation, follow all instructions, warnings and cautions contained in this guide and on the shower unit. Failure to follow the instructions provided with the shower will invalidate the guarantee.

### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

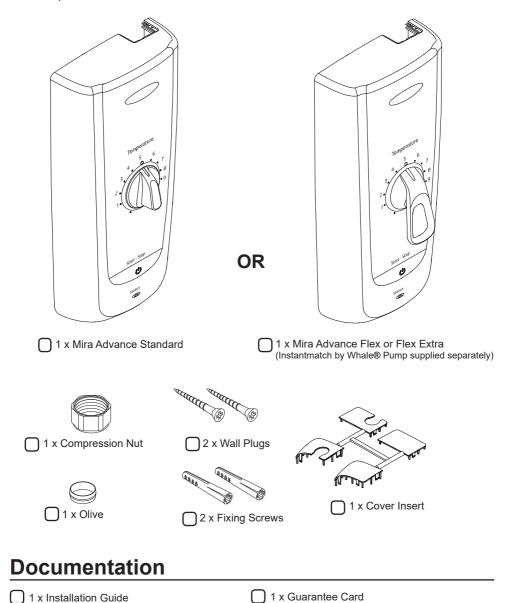
- Installation of the shower must be carried out in accordance with these instructions by qualified, competent personnel. Read all instructions before installing the shower.
- 2. Isolate the electrical and water supplies before commencing installation. The electricity must be isolated at the consumer unit. Mains connections are exposed when the shower cover is removed.
- **3. DO NOT** install the shower in areas with high humidity and temperature (i.e. steam rooms and saunas).
- **4. DO NOT** install the shower where it may be exposed to freezing conditions. Ensure that any pipework that could become frozen is properly insulated.
- **5. DO NOT** switch the shower on if water leaks from the shower unit. Isolate the electrical supply to the shower immediately.
- **6. DO NOT** switch the shower on if the case appears to be damaged or incorrectly fitted. Isolate the electrical supply to the shower immediately.
- **7. DO NOT** switch the shower on if there is a possibility that the water in the shower unit or fittings is frozen.
- 8. **DO NOT** connect the outlet of the shower to any tap, control valve, trigger handset or other device intended to restrict the water outlet flow. Fit only Kohler Mira / Rada accessories as supplied with this product, only Kohler Mira recommended accessories must be used.
- DO NOT perform any unspecified modifications, drill or cut holes in the shower or fittings other than instructed by this guide. When servicing only use genuine Kohler Mira replacement parts.
- **10. ALWAYS** make sure that all electrical connections are tight and that there are no leaks after installation.
- 11. DO NOT run the shower with the filter removed.
- **12.** If the shower is dismantled during installation or servicing then, upon completion, an inspection must be made to ensure all electrical connections are tight and that there are no leaks.

# **Pack Contents**

1 x User Guide

1 x Installation Template

Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.



1 x Quick Start Guide

# **Specifications**

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	Supply Source	Mains pressure cold water only				
	Minimum Dynamic Pressure*	50 kPa (0.5 bar) (100 kPa (1 bar) BEAB Care)				
	Maximum Dynamic Pressure	500 kPa (5.0 bar)	500 kPa (5.0 bar)			
<u>&gt;</u>	Maximum Static Pressure	1000 kPa (10 bar)	1000 kPa (10 bar)			
Plumbing Supply	Minimum Static Pressure**	20 kPa (0.2 bar)				
S GL	Maximum Inlet Temperature	30°C (20°C BEAB	Care)			
mbir	Minimum Inlet Temperature	2°C (5°C BEAB C	are)			
Plur	Inlet Connection	½" BSP male and fitting.	15 mm compression			
	Outlet Connection	½" BSP male fittin	g			
	Nominal Rating at 230 V	8.0 kW	9.0 kW			
	Nominal Rating at 240 V	8.7 kW	9.8 kW			
	Committee Francisco (Cincosite Procedure)	8.7 kW	40 Amps			
S <sub>lo</sub>	Supply Fuse/Circuit Breaker	9.8 kW	45 Amps			
Electrical Supply	Residual Current Device RCD	30 mA				
Elec	Supply Cable	No larger than 16 mm² Note: Refer to current IEE regulations and BS 7671 to determine minimum cable size.				
	Isolation Switch	45 Amp Double pole, with 3 mm contact separation.				
Maxim	num Ambient Temperature	30°C				
Minim	um Ambient Temperature	2°C				
Ingres	s Protection Rating / IPX4 suitable for installation	within Zone 1				
Dimer	nsions (shower unit)					
Height	i	408 mm				
Width		187 mm				
Depth		Flex : 112 mm , Standard : 105mm				

<sup>\*</sup> Recommended dynamic pressure of 100 kPa (1.0 bar) for full flow performance.

<sup>\*\*</sup> Static pressure must never fall below 20 kPa (0.2 bar) when other draw offs are in use, e.g. flushing toilet. This is the minimum pressure required to keep the flow valve closed.

# **Eco-design / Energy Labelling**

### **Product Information**

	8.7 kW	9.8 kW
Load Profile	XS	XS
Efficiency Class	Α	Α
Efficiency (%)	39.2	39.2
Daily Electricity Consumption (kWh)	2.159	2.157
Annual Electricity Consumption (kWh)	471	471
Sound Power Level (dB)	15	15

Indicative annual electricity consumption (kWh), based upon 2100 Wh daily water energy demand. Actual electricity consumption will depend on kW rating and the duration and frequency of use.

# **Decommissioning and Recycling**

When these products reach the end of their serviceable life, if they are not being replaced they should be decommissioned by qualified, competent personnel, and the electrical and water installation made safe.

These products should not be disposed of with general household waste. They should be taken to a recognised WEEE (Waste Electrical and Electronic Equipment) collection facility such as your local civic amenity site for recycling.

Your local authority or retailer will be able to advise you of your nearest recycling facility.

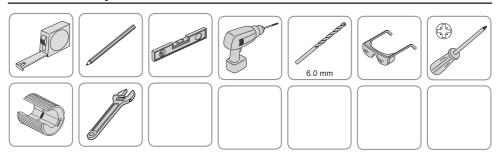
# **Standards and Approvals**

The Mira Advance complies with the requirements of the BEAB Care Mark Standard and the relevant directives for CE marking. The BEAB Care mark is invalid if the product is not installed and used in accordance with the manufacturer's specifications and instructions.

Hereby, Kohler Mira Ltd. declares that the radio equipment type Mira Advance Flex Extra (J09N) is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.mirashowers.co.uk.

The Mira Advance Flex Extra (J09N) operates in the 2.4 GHz frequency band at a maximum radio frequency power of +4 dBm.

# **Tools Required**



# **Installation Requirements**

### General

We recommend that the product be brought into the room where it is to be installed and left to acclimatise to room temperature, this will reduce the possibility of condensation on electronic components.

The shower works best when water supply conditions are stable and within the specifications, refer to section **'Specifications'**. If the supply conditions fall outside the specifications, the shower may go into a safe shut down condition.

**DO NOT** connect the outlet of the shower to any tap, on/off control valve, trigger operated showerhead or any other showerhead other than those specified for use with this shower. This could cause scalding or severe damage to the product and will invalidate the guarantee. Only Kohler Mira recommended showerheads, shower hoses and accessories must be used.

If pipework and/or electrical cables enter the shower from the rear through a hole in the wall, provision must be made to prevent water ingress back into the wall structure.

Route cable and pipe supplies via the cut outs moulded in the case and cover.

**DO NOT** perform any unspecified modifications to the shower or its accessories. Drilling fixing holes or making water or electrical entry points outside of the showers designed areas can lead to uncontrolled water ingress. This could cause fire, electrocution or damage to the product and will invalidate the product guarantee. When servicing only use genuine Kohler Mira replacement parts.

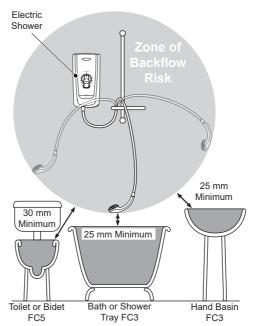
**DO NOT** increase the size or cut alternative pipe / cable entry points as water ingress into the product may occur.

After completing the installation be careful when cleaning. Many household and commercial cleaners, including tile cleaners and hand/surface cleaning wipes contain abrasives and chemical substances that can damage plastics, plating and printing and should not be used. These finishes should be cleaned with a mild washing up detergent or soap solution, and then wiped dry using a soft cloth.

# **Plumbing**

Refer to section: 'Important Safety Information' first.

- 1. Do not use sealing compounds on any pipe fitting or joints.
- **2.** To avoid damage to the case when soldered fittings are used, pre-solder the pipework and fittings before connecting them to the inlet connector assembly.
- **3.** Never fit the appliance to hot water supplies or to gravity systems of any description. Only fit the product to a mains cold water pipe.
- **4.** If the pressure exceeds the maximum specified then a drop tight pressure reducing valve (PRV) must be fitted. This should be sited as close to the incoming mains stopcock and ideally set to 3.5 bar.
- **5.** Avoid layouts where the shower hose will be sharply kinked. This may reduce the life of the hose.
- **6.** Supply pipework **MUST** be flushed to clear debris before connecting the appliance. Debris will reduce the performance of the shower and may damage the product. Avoid running the pipework through excessively hot or cold areas such as hot loft spaces, airing cupboards, or in close proximity to hot water pipes. If this cannot be avoided, we recommend insulating the pipes.
- 7. The shower must be fitted onto a tiled or sealed finished surface i.e. on top of tiles. DO NOT tile up to the sides of the shower or use a sealant around the case. Failure to do this may cause appliance failure. To ensure the case and other components are not put under strain during installation always provide mechanical support when making plumbing connections. Upon completion of the installation ensure connections and back case are not under any stress due to misaligned pipework or electrical cables.
- **8.** We recommend that a non-restrictive (free flowing) isolating valve is fitted in the cold water supply pipe to allow maintenance of the appliance.
- **9.** When installed in very hard water areas (above 200ppm temporary hardness) your installer may advise the installation of a water treatment device, to reduce the effects of limescale formation. Any malfunction due to limescale is not covered by the manufacturer's guarantee. Your local water company will be able to advise the hardness of water in your area.
- **10.** Wall fixings are supplied for solid wall structures. For other wall structures such as wall panels alternative fixings may be required. A minimum of 2 fixing screws must be used.
- 11. The position of the shower and shower fittings must provide a minimum gap of 25 mm between the showerhead and the spill over level of any bath, shower tray or basin and a minimum gap of 30 mm between the showerhead and the spill over level of any toilet, bidet or other appliance with a Fluid Category 5 backflow risk.



Hose Retaining Ring fitted and shower fittings fixed at a suitable height preventing dirty water backflow.

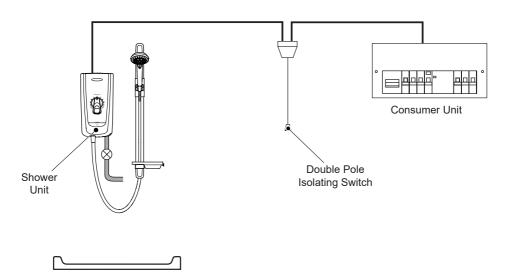
**Note!** There will be occasions when the hose retaining ring will not provide a suitable solution for Fluid Category 3 installations, in these instances an outlet double checkvalve must be fitted, this will increase the required supply pressure typically by 10kPa (0.1 bar). Double check valves fitted in the inlet supply to the appliance cause a pressure build up, which affect the maximum static inlet pressure for the appliance and must not be fitted. For Fluid category 5 double check valves are not suitable.

# **Electrical**

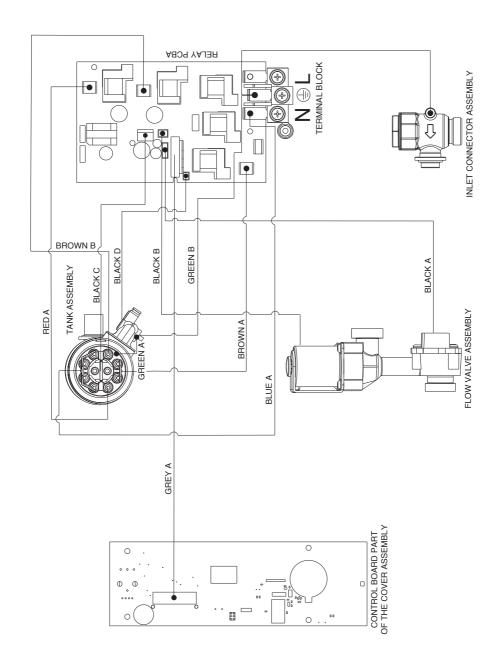
Refer to section: 'Important Safety Information' first.

- In a domestic installation, the rating of the electricity supplier's fuse and the consumer unit must be adequate for the additional demand. All Mira Advance electric showers are high power appliances. Voltage drop due to local heavy demand will reduce the shower's performance.
- 2. The appliance must be earthed by connecting the supply-cable earth conductor to the earth terminal. Any supplementary bonding and supply cable size must conform to BS 7671.
- **3.** As a guide only, and in accordance with BS 7671 we recommend close circuit protection:
  - i.e. 8.7 kW = 40 Amp 9.8 kW = 45 Amp

- 4. For new installations a 30 mA Residual Current Device (RCD) must be incorporated into the electrical supply to the shower in accordance with the current wiring regulations. When replacing an existing electric shower we recommend that a 30 mA RCD is incorporated in accordance with current wiring regulations if not already provided.
- **5.** A separate, permanently connected supply must taken from the consumer unit to the appliance through a double-pole switch, which has at least 3 mm contact separation. The switch can be a ceiling mounted pull cord type within the shower room or a wall mounted switch in the applicable zone area.
- **6. DO NOT** exert strain on the terminal block. Make sure that the electrical connections are tightly screwed down.
- 7. **DO NOT** turn on the electrical supply until the plumbing has been completed.
- **8.** Unless otherwise stated, electrical equipment such as extractor fans, pumps must not be connected via this product.



**Electrical Schematic Diagram** 



**Shower Unit Wiring Diagram - Standard and Flex Product Only** 

# Installation



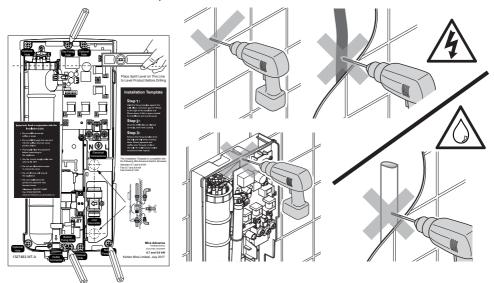
Warning, isolate the electrical and water supplies before installing the shower!



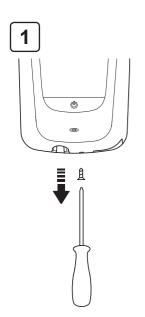


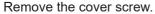
Decide on a suitable position for the shower unit and fittings leaving adequate space for maintenance. A suitable position for the shower will have a minimum clear distance of 100 mm around the shower unit to allow for cover removal and refitting. See *"Installation - Plumbing"* for further details.

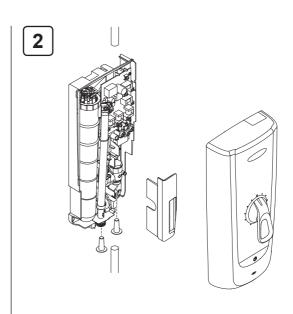
**Note!** If installation includes an Instantmatch by Whale® drain pump, see "**Bluetooth**" section for information on position of wireless devices.



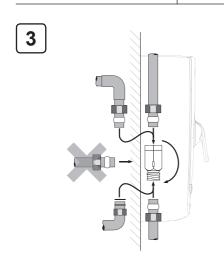
Use the installation template provided to mark and drill the required fixing holes. **Do not** drill through the shower unit into the wall. Plaster and brick dust will damage the internal components of the product. **DO NOT** drill into buried cables or pipes. **Note!** Make sure that you mark a minimum of two fixing holes, one at the top and one at the bottom.



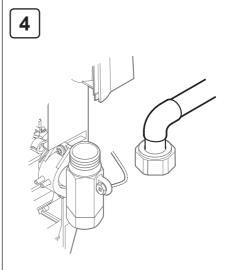




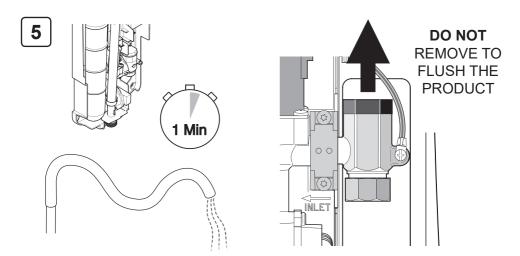
Remove the cover, the service tunnel and the bungs. Determine the cable and pipe supply either top or bottom or rear connection.



Turn the inlet connector to suit supply pipe. **Do not** trap the green wire.

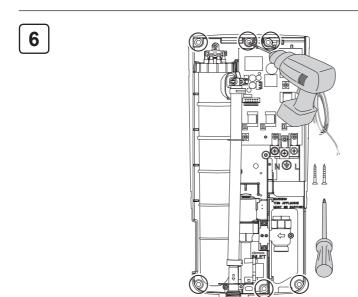


Complete any soldering required away from the appliance.



**DO NOT** flush through the product by removing the inlet filter. Debris may damage the product and invalidate the guarantee.

Flush the pipework for approximately 1 minute prior to connection.

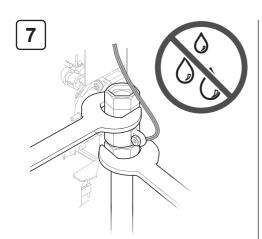


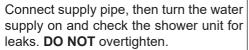
Drill the fixing holes through the plastic case in the designated areas as required. Route the signal cable to the shower drain pump (if applicable).

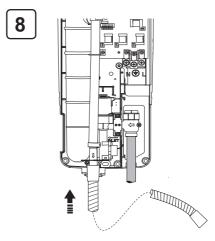
Fix the appliance to the wall.

Use appropriate screws and wall plugs for fixing.

Note! Make sure that the product is securely fixed to the wall.







Connect the hose pointing into the bath or tray.

**Note!** Make sure that the hose washer is fitted.

**DO NOT** fit the shower head at this stage.

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## **Important! Priming the Shower**

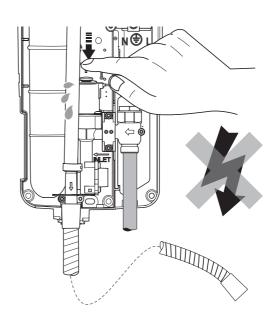
# Make sure that the electrical supply is isolated!

To prime the appliance, push down and hold the air bleed button until water flows from the hose and water leaks from the air bleed button. Do this for a minimum of 10 seconds and repeat this procedure 3 times.

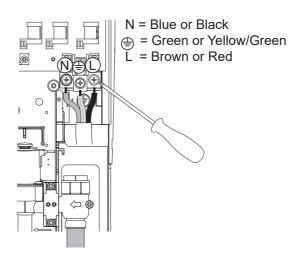
# Failure to prime the appliance will seriously affect the shower performance!

**Note!** Water will leak from bleed button.

**Carefully** dry off water before connecting / reinstating the electrical supply.

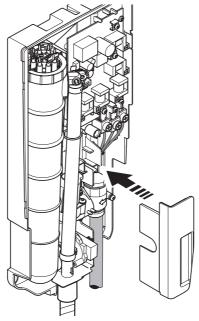






Feed the electrical cable into the case. Firmly connect the conductors. **DO NOT** exert strain on the terminal block.





Refit the service tunnel.

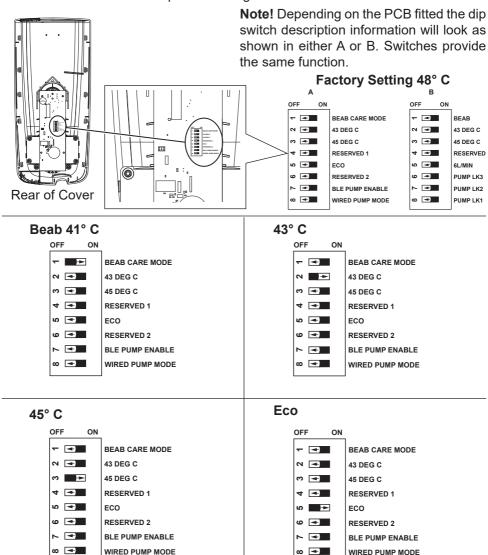
Important! Refer to set up before fitting the front cover.

# 12 Setup

### Maximum Temperature/BEAB/Eco (6 L/Min)

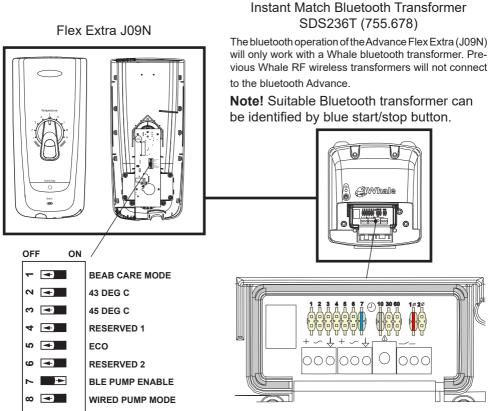
You must set the product up to ensure it operates correctly for the users requirements. BEAB and Eco mode cannot be used together, if both modes are selected the shower will operate in BEAB mode and the Eco switch will not have any affect.

Factory setting with all switches in the off position at maximum temperature of 48° C. Please refer below for examples of settings.



# **Bluetooth Setup**

Mira Advance Flex Extra (J09N) for use with the Instantmatch by Whale® Digital Pump



48° C Factory setting and

Bluetooth transformer connection BLE PUMP ENABLE set to ON

# Jumper Settings for Bluetooth Pairing

Please refer to 'Bluetooth Pairing' to link the shower to the 'Whale' bluetooth transformer (SDS236T - 755.678)

# Important Information Regarding Bluetooth Range!

Correct operation of the shower and pump relies on the strength of the bluetooth signal between them. You must install the Whale Pump and Bluetooth transformer as advised in the Whale Instantmatch installation guide. Failure to do so may cause the shower and pump not to pair or go into an error mode resulting in intermittent or complete failure to operate.

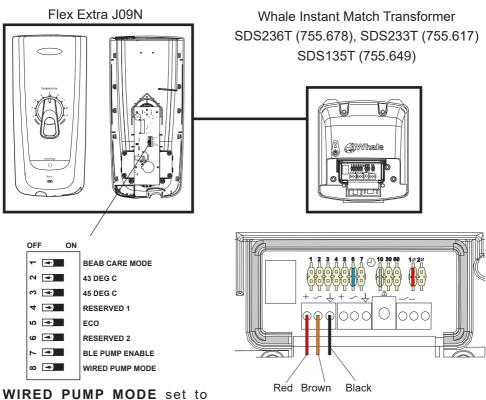
For retrofit installations where a Whale Bluetooth transformer is fitted in place of a RF wireless transformer then testing for correct operation must be carried out before final install.

**Note!** Metal objects such as steel baths, sinks, foil lined plaster board or solid walls can reduce the operational range. Where a Bluetooth signal cannot be established the pump and shower should be hardwired.

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# **Hardwired Connection**

Mira Advance Flex Extra (J09N) for use with the Instantmatch by Whale® Digital Pump



**WIRED PUMP MODE** set to **ON** or **OFF** depending which wired transformer used, see transformer table.

Jumper Settings and Cable Connection

If you are exchanging this Advance for a previous model (J97) that is using a pump driver board.

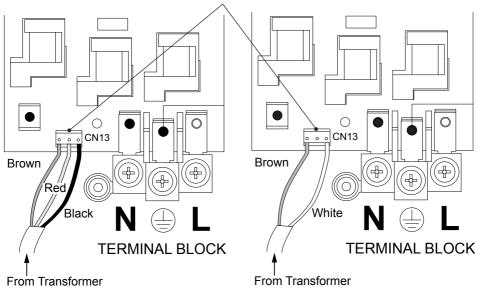
- 1. Remove and discard the driver board and its ribbon cable connections.
- **2.** Cut the connector block off the end of the 2 wires coming into the shower from the waste pump.
- **3.** Connect the two wires to the small terminal block on the relay PCB (as shown). For new hard wired installations many waste pump manufacturers supply the cable to connect from the shower to the waste pump. If the cable is not supplied then Mira can supply a 4m length cable (part number 1759.125) This should be installed and connected as detailed.

# Advance Relay Board Showing Hardwired Connection to the Transformer

Caution! Take care not to damage the relay board when making connections.

# **Configuration 1**

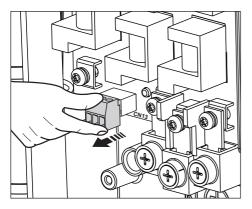
**Important!** Make sure that you hold the connector when you tighten the screws.

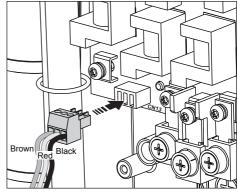


3 wires signal cable connection to relay board

2 wires signal cable connection to relay board

# **Configuration 2**

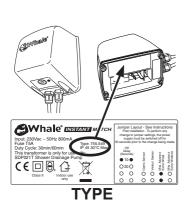




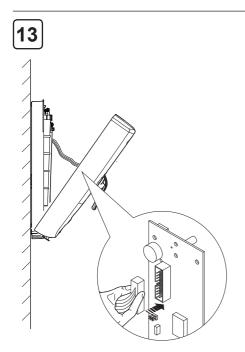
- 1. Remove the male connector from the relay PCB (CN13).
- 2. Connect the two or three wires from transformer and refit to the PCB.

# **Hardwired Connection - Other Whale Transformer**

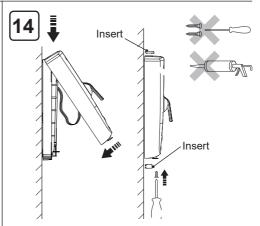
The Mira Advance 'Extra' models can be connected to the Instantmatch by Whale® Pump. This section describes how to identify and connect the shower to the drain pump. For full installation instructions of the Instantmatch by Whale® Pump, see separate guide.



Drain Pump	Shower	
Type	Advance Control PCB	Signal
755.199	Wired pump mode - ON	Hardwired
755.210	Wired pump mode - ON	Hardwired
755.299	Wired pump mode - OFF	Hardwired
755.349	Wired pump mode - OFF	Hardwired
755.399	Wired pump mode - OFF	Hardwired
755.449	Wired pump mode - OFF	Hardwired
755.549	Wired pump mode - OFF	Hardwired/ Wireless
755.678	Wired pump mode - OFF	Hardwired/ Bluetooth



Connect ribbon cable to inside of cover.



Refit cover. Inserts are provided to finish top and bottom as required.

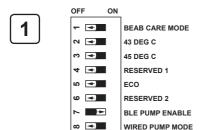
**Warning!** Do not use alternative screws to secure cover. This can cause internal damage to appliance. Do not seal around any part of appliance.

Install the shower fittings. Refer to separate Installation and User Guide.

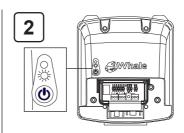
Note! Follow post installation requirements.

# **Bluetooth Pairing**

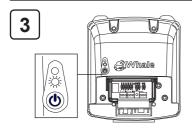
Follow the steps below to pair the shower with a Bluetooth pump. If the shower has been paired previously and is required to pair with a different pump, it is necessary to unpair the shower first (see page 24).



Make sure that the **BLE PUMP ENABLE** switch is set to **ON**.

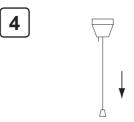


Turn on the power to the pump. The light will flash **red** every 4 seconds indicating that it is not paired.



Press the start button and hold for 7 seconds, the light will flash **green** and **red** indicating that it has entered pairing mode.

**Note!** You have 120 seconds to pair the shower.



Turn on power to the appliance using the pull cord.



If the shower has not been paired previously, the Status light will flash **blue** for a few seconds while the shower pairs. When the pairing processes has completed successfully the shower will beep to indicate that the shower and pump are ready for use, and the Start/Stop light will change to **white**. This procedure could take up to 1 minute. **Note:** If the shower doesn't pair check the correct parts are being used and make sure the transformer is within range.

If the shower is already paired when power is applied the Start/Stop light will show **white** rather than showing a **flashing blue** Status indication. If an error code 'B' is displayed (Start/Stop off with Status **flashing yellow**) on pressing the Start/Stop button, the shower may not be paired correctly. Unpair the shower (see page 24) and repeat the steps above.

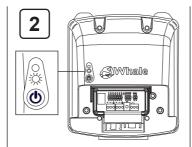
# **Bluetooth Unpairing (Transformer)**

Some spare part renewal e.g. control PCB, may require the shower and pump to be unpaired and then paired again.

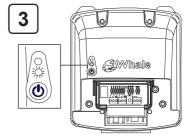




Turn off the electrical supply to the shower.



Leave the power to the pump still on. The light will flash **blue**.



until the light flashes **red** again. The pump is now unpaired. After unpairing and if required, follow procedure for bluetooth pairing to pair.

Press the start button and hold

# **Bluetooth Unpairing (Shower)**

1



Turn off the electrical supply to the shower.

OFF ON **←** BEAB CARE MODE N 4 43 DEG C ო 🖛 45 DEG C RESERVED 1 ECO 9 🖚 RESERVED 2 **► ■** BLE PUMP ENABLE ∞ 🖘 WIRED PUMP MODE

Move the **BLE PUMP ENABLE** switch to the off position.

3

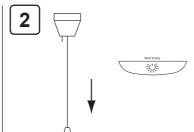


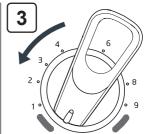
Turn on the electrical supply to the shower. The shower is now unpaired.

Re-pair the transformer and the shower following the bluetooth pairing procedure.

# **Post Installation Procedure**



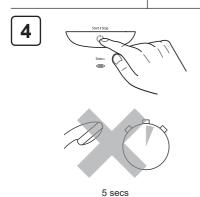




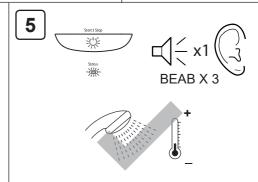
Turn on the electrical supply.

Turn on the power to appliance, check **Start/Stop** for white light.

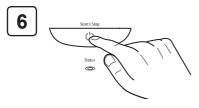
Turn the temperature to full cold.



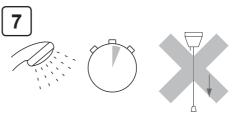
Start the shower to test for water flow and run for at least 1 minute. If a shower drain pump is fitted, it should also start. If there is no water after 5 seconds, make sure that appliance has been primed.



The shower will beep once when start/stop button is pressed (3 times for BEAB mode). The white start/stop and blue status light will pulse and shower will beep again. After a few seconds the shower will beep again and the lights will go solid. This will confirm flow and cold temperature.



Push **Start/Stop** to turn off appliance. Pulsing start/stop light and "beep" indicates that appliance is shutting down.



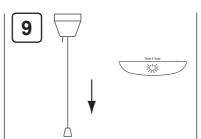
Appliance will purge water from heater tank for a few seconds.

**Important! DO NOT** isolate power until water has stopped.

# **Post Installation Procedure (Continued)**







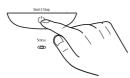
4 5 6 8 9

Turn on the electrical supply.

Turn on the power to appliance, check **Start/Stop** for white light. **Note!** The shower will beep 3 times if set to BEAB mode

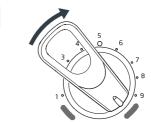
Turn the temperature control to number 8.



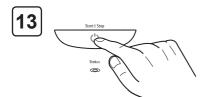


Start the shower to test for water flow. The shower will beep once (3 times when set in BEAB mode) and the white start/stop light and orange status light (green in BEAB Mode) will pulse. Wait until the lights go solid and the shower will beep again.





Turn the temperature control to the full hot position and continue to run the shower for at least 1 minute.



Push **Start/Stop** to turn off appliance. Pulsing start/stop light and "beep" indicates that appliance is shutting down.







Appliance will purge water from heater tank for a few seconds.

**Important! DO NOT** isolate power until water has stopped.

This completes the installation of the Mira Advance shower. Please advise the user how to operate their new shower and leave them with user instruction guide.

# **Important Cleaning Information**

Many household and commercial cleaners, including hand and surface cleaning wipes contain abrasives and chemical substances that can damage plastics, plating and printing and should not be used.

# **Fault Diagnosis**

### 1. Installer Troubleshooting Guide

Refer to section: 'Important Safety Information' first and refer also to 'User Trouble Shooting Guide'.

The following troubleshooting solutions may require the removal of the cover of the shower. The cover should only be removed by a competent tradesperson and when doing so they should be aware of the following:

- Isolate the electrical and water supplies before initially removing the cover.
- Make sure Ribbon Cable is disconnected when removing the front cover and reconnect when maintenance is complete.
- Mains connections are exposed when the cover is removed.
- Refer to wiring diagram before making any electrical connections.
- Make sure all electrical connections are tight to prevent arcing/ overheating.
- Make sure all plumbing connections are watertight.

When following these instructions, it is sometimes necessary to examine the appliance with the electrical and water supplies turned **on**. It is therefore essential that the appropriate safe working practices are followed in accordance with the current Health and Safety Legislation.

If conducting a continuity check using a multimeter, make sure the electrical supply is **ISOLATED**.

# **Installer Checklist**

### 1. Have you primed the flow valve?

(See priming the shower) Failure to purge the air sufficiently from the flow valve could lead to pulsating water flow.

### 2. Is the water supply pressure sufficient?

This shower is designed to be fitted to the mains water supply only. See specifications for minimum pressure information.

## 3. Is the shower being connected to a waste pump?

The Advance Flex Extra (J09N) is designed to be wireless connected via Bluetooth to the Whale Bluetooth transformer or hardwired to other transformers (Refer to both Mira and Whale Bluetooth Set Up and Hardwired connection information)

**Note!** Faults with loss of communication or pairing can be due to installation issues, if a Bluetooth signal cannot be established the pump and shower should be hardwired.

# **Diagnostic Procedure**

- Ensure the shower pull cord / isolator switch is in the OFF position, then turn ON the pull cord / isolator switch.
- 2. Start the shower and observe light fault indication (if any) and refer to Error Codes to determine failure and rectify.
  - Note! If the shower operates normally run the unit for at least 5 minutes at showering temperature and ensure the temperature remains stable.
- Turn the shower off at the Start / Stop Button and observe 'phased shutdown'. DO NOT isolate the power at the pull cord / isolator switch until the water flow stops and the lights on the shower stop pulsing
- **4.** Show the user the correct start / stop procedure and general operation of the shower. Advise user that isolating the shower before the flow has stopped may damage the shower and will not start up correctly for the next use resulting in fault code M.

# **Error Codes**

Fault Indication								
Start/Stop	Status	Code	Cause	Initial Action				
	Flashing Red	A	No water supply Low pressure Blockage or restriction	Confirm water turned on. Check water pressure. Check filter, hose, showerhead and bleed valve.				
	Flashing Red Yellow	D	Over temperature detected by the outlet thermistor	Purge the flow valve 3 x 10 secs, ensuring cold water coming from the showerhead.				
Flashing	Flashing Red Blue	F	Over temperature detected at the inlet	Cold water supply is above the maximum temperature.				
- <del>Q</del> -	Flashing Red White	I Software Error		Power cycle the unit.				
	Flashing White	Incorrect Shutdown M		Wait 15 seconds until the lights stop flashing before attempting to start the shower. Ensure shower always turned off correctly to prevent recurrence.				
			ne initial action, pre ht sequence.	ess and hold the 'Start/Stop'				
	Flashing Red Blue	Flow Val	lve fault	Contact customer services.				
Off C	Flashing Red Yellow	(CN3) to	thermistor connection the relay board. istor failed in heater	Contact customer services.				
	Flashing Red White	Cover PCB failure Contact customer services.						

Fault Indication								
Start/Stop	Status	Code	Cause	Initial Action				
On	Flashing Red Blue	G	Start/Stop button stuck	Contact customer services.				
0	Flashing Red White	°   .    '		Contact customer services.				
1	Should the fault remain after the initial action, press and hold the 'Start/Stop' button and note the Status light sequence.							
Off C	Flashing Red White	Cover Po	CB failure	Contact customer services.				

Fault Indication								
Start/Stop	Status	Code	Cause	Initial Action				
	Flashing Yellow	В	Communication issue between the shower and pump	Confirm the transformer to the pump is switched on and it's power light should be flashing Green. Confirm the shower and transformer are with range. See Bluetooth setup. If the transformer is out of range a hardwire connection may				
				need to be installed.  Contact customer services.				
Off	Flashing Yellow Blue	К	Shower and pump transformer not paired	Pair units, ensure the dip switches on both units are correctly set.				
Ů	Flashing Red Yellow	С	Thermistor fault	Check thermistor connection (CN3 to relay board.  Contact customer services.				
	Flashing Red Blue	E	Flow Valve fault	Contact customer services.				
	Flashing Red White	Н	Cover PCB failure	Contact customer services.				
	Off	L	Electrical Fault	Check power to the shower				
1			he initial action, pre jht sequence.	ess and hold the 'Start/Stop'				
Off	Flashing Yellow	transforn paired be a hardwi	nication issue. If the ner and shower can't be ecause of range issues red connection will be installed.	Communication issue. If the transformer and shower can't be paired because of range issues a hardwired connection will need to be installed.				
U U	Flashing	Cover Po	CR failure	Contact customer services				

### **Additional Notes!**

Red White

**Shower Temperature -** If the shower maximum temperature is too cold or too hot, check the configuration of switches. Refer to section - **SET UP**.

Contact customer services.

Cover PCB failure

**Shower Tray Will Not Empty -** If the shower is in running mode (water is coming from the handset) but the drain pump is not running, check that the pump has power and is operational. Refer to section - **SET UP**.

# **BEAB Care In-Service Tests**

The BEAB Care In-Service Tests apply to products operated and maintained within the BEAB Care approval requirements.

To maintain the validity of the BEAB Care mark, the installation and appliance should be inspected regularly. The purpose of the in-service tests is to monitor and record the performance of the shower. Any deterioration in performance can indicate the need for maintenance work on the appliance and/or the water supplies.

### Frequency of Inspections

Upon the initial installation of the shower and after any major repair work, the in-service tests must be performed and the results recorded on the BEAB Care In-Service Test Record. The shower should be tested again within 6 to 8 weeks after installation or any major repair.

If there is no significant change in the outlet water temperature greater than  $\pm 1^{\circ}$  C between the two inspections, the in-service test frequency may be reduced but must not exceed 12 months between any two inspections.

## **Equipment Required**

The following equipment or suitable equivalent will be required in order for the tests to be performed:

Digital Multimeter

100 mm diameter plastic funnel

Digital liquid thermometer accurate to 0.1° C

2 - 22 I/min flow measure cup

### Pass/ Fail Criteria

If the outlet water temperature measured in step 14 has changed by more than 1° C since the previous inspection. The shower, showerhead, hose and inlet filter should be checked for blockages and cleaned and descaled or if required renewed. Checks should also be performed to confirm that, the maximum temperature setting has not been changed, any check valves or other backflow prevention devices are working correctly and that any isolating valves in the supply pipework are fully open. The shower should be recommissioned and re-tested.

If either of the outlet water temperature measurements are more than 2° C above the maximum temperature setting this is considered to be a failure, **the shower must not be used**, until the fault has been rectified and the product successfully re-tested.

### **Test Procedure**

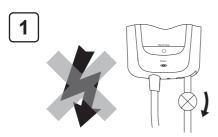
This procedure should be conducted by qualified, competent personnel only.

# WARNING, LIVE ELECTRICAL WIRES ARE EXPOSED WHEN THE COVER IS REMOVED!

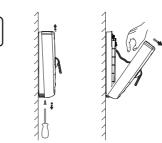
- **1.** Turn the temperature control fully anti-clockwise.
- 2. Start the shower and allow it to run for at least two minutes
- 3. Stop the shower and isolate the electrical and water supplies.
- **4.** Remove the inlet filter and record the incoming water temperature. The temperature of the water must be within the range of  $5 20^{\circ}$  C.
- **5.** Clean, or if necessary renew, and refit the inlet filter.
- **6.** Switch on the electrical supply and record the voltage at the terminal block. The voltage must be in the range 230V ±10%. Isolate the electrical supply.
- 7. Turn on the water supply and check for leaks. Hold down the air bleed button to prime the shower (see Installation Priming the Shower).
- **8.** Remove the showerhead from the hose. Position the end of the hose to allow water to drain safely while the shower is running, if necessary secure the hose in this position. Ensure the ribbon cable is connected to the cover.
- **9.** Turn the temperature control fully clockwise.
- **10.** Switch on the electrical supply. Start the shower and allow it to run for at least 10 seconds, then record the supply voltage at the terminal block.
- **11.** Stop the shower and isolate the electrical supply.
- 12. Refit the showerhead to the hose and reattach to its holder.
- **13.** Switch on the electrical supply to the shower and start the shower.
- **14.** Using a plastic funnel, catch all the water flowing from the showerhead and record the temperature of the water flowing from the funnel. Using a flow measure cup, record the rate of water flow from the funnel.
- **15.** Slowly restrict the water supply to the shower by closing the isolating valve gradually until the shower shuts down.
- **16.** Switch off the electrical supply and open the isolating valve by a small amount. Hold down the air bleed button to expel all hot water from the tank.
- **17.** Switch on the electrical supply to the shower. Run the shower for at least two minutes, then record the water temperature and rate of flow as described in step 14. If the shower will not run continuously, return to step 16.
- **18.** When all tests have been performed and recorded, stop the shower. Isolate the electrical supply and open the isolating valve fully. Ensure the cover is correctly fitted and secured with screws then set the temperature control to position 5.

# **Maintenance**

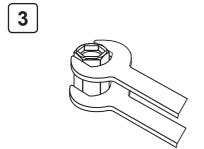
Tradesperson Maintenance - Inlet Filter Cleaning/Replacing Read the section 'Important Safety Information' first.



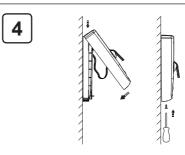
Electrical and water supplies to appliance are turned off.



Remove cover screw, cover and splash guard. Disconnect ribbon cable from cover



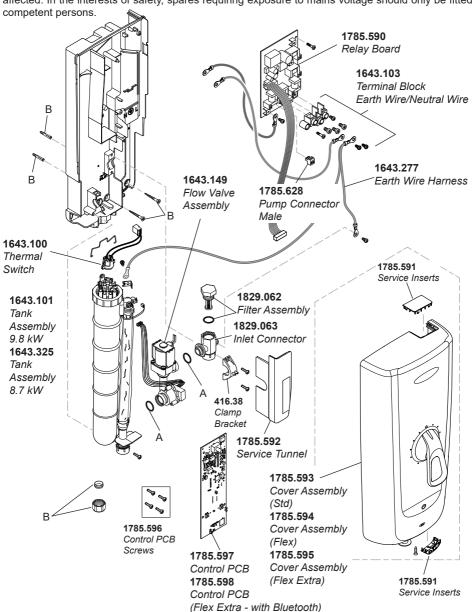
Hold a spanner or other suitable grips across flats of the metal connector. Unscrew filter using another spanner as shown. Clean or replace filter as necessary. Refit filter making sure it is screwed fully home. **Do not overtighten**.



Make sure all plumbing connections are sealed before restoring water supply. **Reprime appliance** (refer to **'Installation'**) before restoring electricity supply. Refit splash guard, ribbon cable and cover.

# **Spare Parts**

**Warning!** If the wiring layout is changed or amended, the product functionality and safety may be affected. In the interests of safety, spares requiring exposure to mains voltage should only be fitted by competent persons.



1643.113 Component Pack (components identified 'B'). 1643.148 Seal Pack (components identified 'A').

# **BEAB Care In-Service Test Record**

Installation Address:

mira	SHOWERS
------	---------

Maximum Temperature Setting:

				Equipment Details (make, model, serial number, calibration date etc)					
(maximum of 41 °C for showering)	Date:	Magno Po	Restricted Supply	Flow Rate (I/min)					
(maximum of 41 °C for showering)		Doctriot	Lesilici	Outlet Water Temp.					
	ı	2	11011	Flow Rate (I/min)					
		Superior Comments	Normal Operation	Outlet Water Temp.					
			NO	Terminal Block Voltage (V)					
			ß	Inlet Filter Cleaned					
		itorgo co	Not Operating	Inlet Water Temp.					
JT:	)y:			Terminal Block Voltage					
Location of Shower:	Installed by:			Date / Signature					

Please record all test results on this form, including details of all measurement equipment used. This form is available to download at www.mirashowers.co.uk.

# **Customer Service**

### Guarantee

Your product has the benefit of our manufacture's quarantee which starts from date of purchase. This quarantee only applies in the United Kingdom and Republic of Ireland. To activate this guarantee, please return your completed registration card, visit our website or free phone 0800 5978551 within 30 days of purchase (UK only).

Within the guarantee period we will resolve defects in materials or workmanship, free of charge, by repairing or replacing parts or product as we may choose.

### This guarantee is in addition to your statutory rights and is subject to the following conditions:

- · The guarantee applies solely to the original installation under normal use and to the original purchaser only. The product must be installed and maintained in accordance with the instructions aiven in this auide.
- Servicing must only be undertaken by us or our appointed representative.
  - Note! If a service visit is required the product must be fully installed and connected to services.
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.
- For shower fittings or consumable items we reserve the right to supply replacement parts only.

### The guarantee does not cover:

- Call out charges for non product faults (such as damage or performance issues arising from incorrect installation, improper use, inappropriate cleaning, lack of maintenance, build up of limescale, frost damage, chemical attack, corrosion, system debris or blocked filters) or where no fault has been found with the product.
- Water or electrical supply, waste and isolation
- Compensation for loss of use of the product or consequential or indirect loss of any kind.
- Damage or defects caused if the product is repaired or modified by persons not authorised by us or our appointed representative.
- Routine maintenance or replacement parts to repaired or modified by persons not authorised by comply with the requirements of the TMV2 or repaired or modified by persons not authorised by TMV3 healthcare schemes
- Accidental or wilful damage.
- Products purchased ex-showroom display.

### What to do if something goes wrong

If your product does not work correctly refer to this manual for fault diagnosis and check that it is installed and commissioned in accordance with our instructions. If this does not resolve the issue, contact us for help and advice.



### Helpdesk Service

Contact our Customer Services Team for product advice, to purchase spare parts or accessories or to set up service visit. You can contact us via phone or e-mail - contact details below.

Please provide your model name, power rating (if applicable) and date of purchase.



# Mira Showers Website

(www.mirashowers.co.uk)

Visit our website to register your guarantee, download user guides, diagnose faults, purchase our full range of accessories and popular spares, or request a service visit.



### Spares and Accessories

We hold the largest stocks of genuine Mira spares and accessories. Contact us for a price or visit our website to purchase items from our accessory range and popular spares. (Only available in the United Kingdom)



### Service/Repairs

No one knows our products better than our nationwide team of Service Technicians. We can carry out service or repair work to your product both during and after the guarantee period. (Only available in the United Kingdom and Republic of Ireland) Ask about our fixed price service repairs.

To Contact Us: UK



0800 001 4040



Fax: 01242 282595



Email - Visit

www.mirashowers.co.uk/contactus



By Post: Mira Customer Services Dept. Cromwell Road, Cheltenham, Gloucestershire GL52 5EP

To Contact Us: Eire Only



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