

RE: Instruction for TFGBSM-XX

Daniel Johnson

发给 Jasmine, Vicky Zhang, Stuart Lonsdale, charles_zzy@126.com, P...

2024-09-03 17:31 隐藏信息

发件人: Daniel Johnson<daniel.johnson@victorianplumbing.co.uk>

收件人: Jasmine<jasmine@h-ware.url.tw>

抄送: Vicky Zhang<Vicky.Zhang@victorianplumbing.co.uk>,
Stuart Lonsdale<Stuart.Lonsdale@victorianplumbing.co.uk>,
charles_zzy@126.com<charles_zzy@126.com>,
Philip Rimmer<philip.rimmer@victorianplumbing.co.uk>,
Daniel Winston<Daniel@victorianplumbing.co.uk>

时间: 2024年9月3日 (周二) 17:31

大小: 2 MB

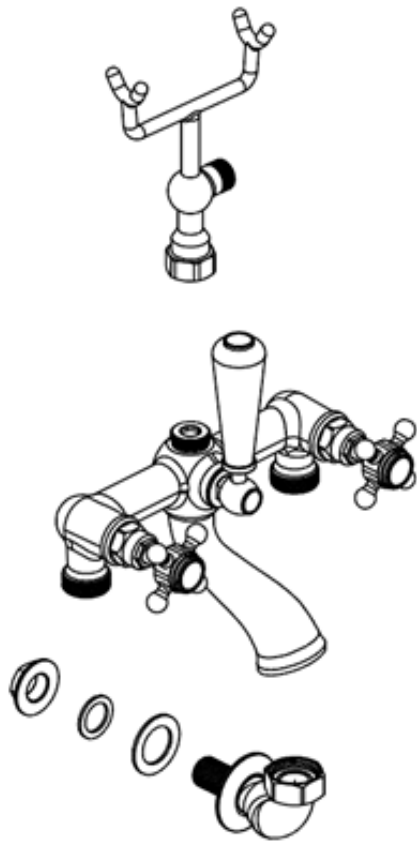
Hi Jasmine,

Good day to you, I hope that you are well.

I am currently working on the instructions and I noticed a slight difference in the images and instructions compared to the real ones in stock.

For the shower handset holder the images and instructions shows it being a nut to tighten to the body:





However, the ones in our stock are fixed to the mixer body via 2 grub screws (the handset holder also looks different as well):



Could you please confirm if the instructions and images are correct for the next batch or if the need to be updated.

If you have any questions, please let me know.

Kind regards,

Daniel Johnson

Branding Administrator | Victorian Plumbing Daniel.Johnson@victorianplumbing.co.uk



From: Jasmine <jasmine@h-ware.url.tw>

Sent: 30 August 2024 09:48

To: Daniel Johnson <daniel.johnson@victorianplumbing.co.uk>

Cc: Vicky Zhang



<Vicky.Zhang@victorianplumbing.co.uk>; Stuart Lonsdale <Stuart.Lonsdale@victorianplumbing.co.uk>; charles_zzy@126.com; Philip Rimmer <philip.rimmer@victorianplumbing.co.uk>

Subject: Instruction for TFGBSM-XX

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Hi Daniel,

It's great to hear that you are well.

Noted and we will wait for the instruction from you.

Have a lovely weekend to you.

Regards,

Jasmine Yang

Daniel Johnson 於 2024/8/30 下午4:36 寫道:

Hi Jasmine,

I am well thank you.

I agree that these should have their own instruction. I will update the instructions and send it back to you, once completed and approved.

If you have any questions, please let me know.

Kind regards,

Daniel Johnson

Branding Administrator | Victorian Plumbing

Daniel.Johnson@victorianplumbing.co.uk



From: Jasmine <jasmine@h-ware.url.tw>

Sent: 30 August 2024 09:30

To: Daniel Johnson <daniel.johnson@victorianplumbing.co.uk>

Cc: Vicky Zhang <Vicky.Zhang@victorianplumbing.co.uk>; Stuart Lonsdale <Stuart.Lonsdale@victorianplumbing.co.uk>; charles_zzy@126.com; Philip Rimmer <philip.rimmer@victorianplumbing.co.uk>

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Hi Daniel,

Thanks for the response.

I'm pretty well, hope you are well, too?

Noted to use this instruction for these 4 products.

For below 4 wall mounted BSM, we also think it's better to have their own instruction.

Please find the instruction sketch we have made on the attached file and let us know your thought, thanks.

No.	PRODUCT CODE	DESCRIPTION	IMAGE	OUTER CARTON BOX CBM	OUTER CARTON BOX WEIGHT (kg)	Instruction file name
664	TFGWMBSM-CP	Trafalgar Wall Mounted Bath Shower Mixer with Shower Kit Chrome		0.05985	15.52	Taps instruction 2016
665	TFGWMBSM-MB	Trafalgar Wall Mounted Bath Shower Mixer with Shower Kit Matt Black		0.05985	15.52	Taps instruction 2016
666	TFGWMBSM-BB	Trafalgar Wall Mounted Bath Shower Mixer with Shower Kit Brushed Brass		0.05985	15.52	Taps instruction 2016
667	TFGWMBSM-AB	Trafalgar Wall Mounted Bath Shower Mixer with Shower Kit Antique Brass		0.05985	15.52	Taps instruction 2016

Regards,

Jasmine Yang

Daniel Johnson 於 2024/8/30 下午4:00 寫道:

Hi Jasmine,

Good day to you, I hope that you are well.

Please see attached the updated instructions for the Trafalgar bath fillers with shower kit. (This better matches the products a bit.)

Could you please use these instructions for the 4 products.

I hope that this helps, if you have any questions, please let me know.

Kind regards,

Daniel Johnson

Branding Administrator | Victorian Plumbing
Daniel.Johnson@victorianplumbing.co.uk

From: Jasmine <jasmine@h-ware.url.tw>
Sent: 30 August 2024 07:29
To: Daniel Johnson <daniel.johnson@victorianplumbing.co.uk>; Vicky Zhang <Vicky.Zhang@victorianplumbing.co.uk>; Stuart Lonsdale <Stuart.Lonsdale@victorianplumbing.co.uk>; charles_zzy@126.com
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Hi Daniel,

Good morning!

We just found one question about the instruction for below 4 products.

These 4 products are the same one but with the different finishes.

As you can see, the instruction for it is "VP Bath Filler Mixer Tap ind. Shower Kit - V2.02.24."

We have checked the record and all traditional BSM is having Tap instruction 2016.

Please help to confirm whether we will continue to use the existing instruction or change to "Tap instruction 2016", thanks.

TFGBSM-CP	Trafalgar Deck Mounted Bath Shower Mixer & Shower Kit Chrome		US\$45.89	VP	4	0.013	365*255*140	3.78	525*380*300	0.05985	16.12	VP Bath Filler Mixer Tap ind. Shower Kit - V2.02.24
TFGBSM-MB	Trafalgar Deck Mounted Bath Shower Mixer & Shower Kit Matt Black		US\$48.38	VP	4	0.013	365*255*140	3.78	525*380*300	0.05985	16.12	VP Bath Filler Mixer Tap ind. Shower Kit - V2.02.24
TFGBSM-BB	Trafalgar Deck Mounted Bath Shower Mixer & Shower Kit Brushed Brass		US\$55.91	VP	4	0.013	365*255*140	3.78	525*380*300	0.05985	16.12	VP Bath Filler Mixer Tap ind. Shower Kit - V2.02.24
TFGBSM-AB	Trafalgar Deck Mounted Bath Shower Mixer & Shower Kit Antique Brass		US\$55.91	VP	4	0.013	365*255*140	3.78	525*380*300	0.05985	16.12	VP Bath Filler Mixer Tap ind. Shower Kit - V2.02.24

Regards,

Jasmine Yang

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