

HERITAGE[®]

BATHROOMS

Installation Instructions and User Guide

Models covered:

Archway

Balham

Bayswater

Chesham

Edgware

Please keep this booklet for future reference.

Installer: when you have read these instructions please ensure you leave them with the user.

Introduction

When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards. To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on **0844 701 8503**.

Safety Note

- Please read these instructions & retain for future use. All products manufactured & supplied by Heritage are safe, provided they are installed correctly, used correctly, and receive regular maintenance in accordance with these instructions.
- **If you are in any doubt about your ability to install this product safely you must employ the services of a professional tradesman.**



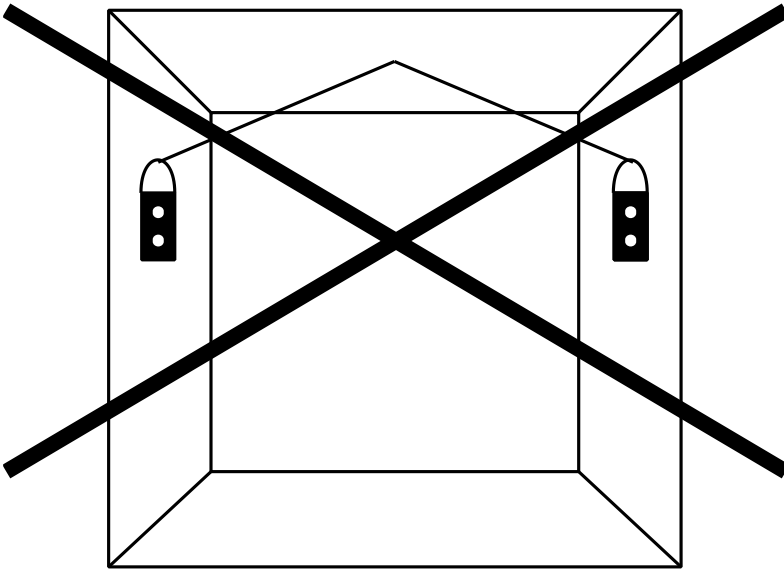
Before starting any installation project please consider the following:

- Prior to drilling into walls, check there are no hidden electrical wires or cables or water supply pipes with the aid of an electrical detector.
- If you use power tools do not forget:
 - Wear eye protection.
 - Unplug equipment after use.
- This product must not be modified in any way as this will invalidate the guarantee.
- **Do Not** hang a mirror on any wall which is prone to collecting moisture. The background of the mirror will distort and possibly also cause damage to the mirror itself.
- **Do Not** strike the glass with a hard or pointed object
- **Do Not** reposition the fittings fixed to the back of the frame as this may void your warranty.

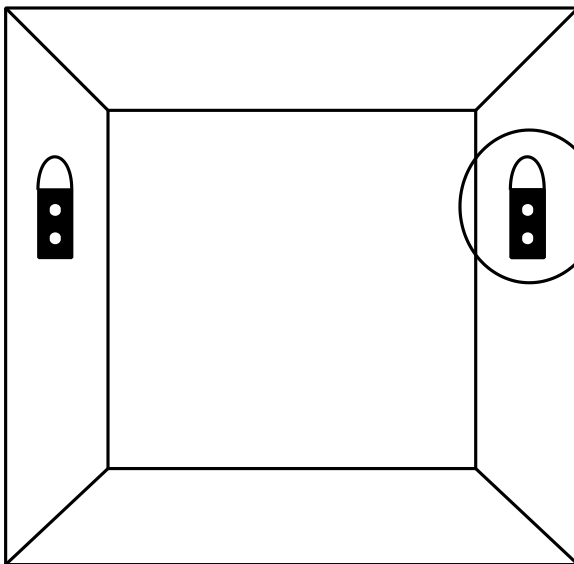




Installation Guidelines



Do NOT hang mirror by picture wire , chain or chord



Hang by the two strap hangers directly onto adequate hooks (not supplied), securely fixed to the wall.

- Marry the mirror up to the desired location on the wall and using a pencil, lightly mark each outside edge of the frame with a pencil.

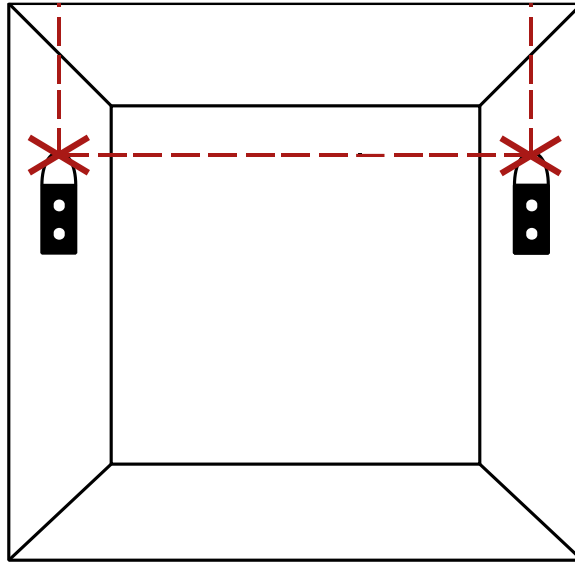
NOTE: Be sure to check that the mirror is level with the use of a spirit level.

- On the reverse of the mirror, measure the distance between the top edge and the connecting part of the strap, (See diagram overleaf), which will be used to hang the mirror to the hooks (not supplied).



Installation Cont:

- Mark this distance on the wall, with a straight line using a spirit level, then mark the distance between each of the 2 straps with 2 crosses on the level line, as indicated in the diagram below:



- Drill the appropriate sized hole for your rawl plug and screw and fit your hooks accordingly.
- Using a rubber, lightly erase all pencil markings on the wall.
- Hook the hanging straps onto the fitted hooks and ensure once again that your mirror is straight.

Cleaning Instructions

- Never clean your mirror surface with anything abrasive. We recommend using just glass cleaner and a soft cloth.
- **DO NOT** use any form of cleaning products on the mirror surround. Certain mirror surrounds are hand painted with a delicate silver leaf finish and so we would recommend using nothing more than a fine duster.





Heritage Bathrooms Guarantee

When you buy a Heritage product, you can be confident that it not only features distinctive design, but that it has also been made to meet our rigorous quality standards.

We offer robust guarantees and an attentive aftercare service to ensure that if you do experience any issues, we can deal with a problem quickly, and effectively.

Please note that guarantees are only valid with proof of purchase.

Our guarantees are as follows:



2 Years on
Mirrors &
WC Seats



5 Years on
Bath Screens,
Furniture,
Shower Valves,
Taps, Wastes
& Accessories



Lifetime Guarantee
on Acrylic &
Cast Iron Baths
And Sanitaryware

Register now for additional peace of mind

Register your product with us now and, if you do have any queries after installation, we'll be able to quickly identify the product and give you the best advice. It also means that you won't have to keep your proof of purchase to validate your guarantee. To register, simply go online at www.heritagebathrooms.com/register

Guarantee Terms and Conditions

This guarantee is in addition to your statutory and other legal rights and is subject to the following conditions:

- The product was purchased within the United Kingdom or Republic of Ireland
- The product is used in domestic applications only
- The guarantee applies solely to the original purchaser with proof of purchase
- The installation must allow ready access to all products for the purpose of inspection, maintenance or replacement
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date

Any part found to be defective during the guarantee period will be replaced without charge, providing that the product has been installed in accordance with the instructions given in this guide and used as the manufacturer intended. If the product is no longer available, Heritage will endeavour to provide the nearest equivalent.



Heritage Bathrooms Guarantee Cont.

The guarantee does not cover:

- Damage or defects caused by
 - General wear and tear (including special non-chrome finishes; components such as filters, seals, 'O' rings and washers)
 - Incorrect installation
 - Repair using non-Heritage parts
 - Accidental or wilful misuse
 - Corrosion and the use of inappropriate cleaning products.
 - System debris including the build-up of limescale (which can be controlled through regular servicing and maintenance)
- Compensation for loss of use of the product or consequential loss of any kind.

In the interests of continuous product improvement, Heritage reserves the right to alter product specifications without notice.

Need help?

In the unlikely event that you encounter a problem with your Heritage product, you must, in the first instance, contact the retailer you purchased it from. They will advise as to whether it is due to a manufacturing fault or an installation fault. If the problem is due to a manufacturing fault, they will contact us to arrange a supply of a replacement product as soon as possible. To speak to a Heritage customer service advisor, please contact our technical helpline on **0844 701 8503**.





Notes

Please use this space to add any notes which you or your installer may have regarding the installation of this product:





Heritage Bathrooms
Birch Coppice Business Park
Dordon
Tamworth
B78 1SG

Website: www.heritagebathrooms.com

Telephone: 0844 701 8503

Email: technical@heritagebathrooms.com

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