

# HERITAGE

## BATHROOMS

### *Installation Guide*



Models Covered:

#### **Vessel Basins**

Redford Round Basin

Berkhamsted Oblong Basin

Keymer Large Oblong Basin

Please keep this booklet for future reference.

Installer: When you have read these instructions, please ensure you leave them with the user.

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# INTRODUCTION

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Thank you for buying a Heritage Product. When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards.

To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on: 0330 026 8503.

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# SAFETY NOTES

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Please make sure you read these instructions and retain for future use.

All products manufactured by Heritage Bathrooms are safe, providing they are installed and used correctly and also receive maintenance when needed.

Basins, including the connecting water and waste system need to be installed in accordance with and meet the requirements of the water supply regulations 1999 (Water Fittings) and Scottish By-Laws 2004. If you are in doubt about your ability to install this product correctly or safely, you should employ the services of an experienced qualified plumber.

This product must not be modified in any way otherwise this will invalidate the guarantee.

Consider the following whilst using power tools:

- Prior to drilling into walls, check there are no hidden electrical cables or wires and there are also no water pipes. These can potentially be found using an electrical or metal detector. You may also need to know some of the schematics of previous installations to determine the suitability and accommodation of the installation.
- Wear the correct PPE, especially ear, eye and hand protection when using power tools. Unplug any mains equipment after use.
- Keep electrical equipment away from sources of water.
- If a blow-lamp is used when plumbing, the flame must be kept well away from the product otherwise damage may occur.

Basins can be very heavy; a lifting aid or second person at minimum will be required to manoeuvre safely. Ensure the surface the product is being fitted to has enough reinforcement to support the weight of the basin.



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# PRIOR TO INSTALLATION

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Consider and plan the installation of your basin taps and waste whilst installing this basin. The waste may have to be pre-fitted before fitting to the worktop. Careful planning is also required to ensure the waste and water supply pipes can reach connection points, and that the spout projection will reach the basin once installed. Hole sizes will need to be cut and measured accurately in order to correctly fit to your worktop - the cutting size for the basin has been provided.

Installing this product requires experience within plumbing. No responsibility will be taken for poor workmanship resulting in leaks and injuries. Please ensure that the installation and accommodation is designed with future serviceability of the product in mind. It is strongly advisable to fit isolation valves before the water fixtures in case isolation is required at any point during maintenance.

Failure to observe crucial information in these fitting instructions will nullify your guarantee. In the event a future claim is made under the product warranty, compensation costs may be affected if the ability to service the product has not been considered in the original design.

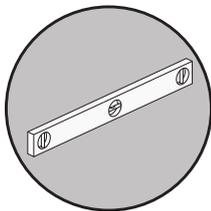
The installation of this product greatly depends on the floor being level. If this is not the case, it must be corrected before installation. All units, worktops, and other fittings should be assembled and fitted using the instructions and installation guidelines provided with them.

Keep an eye out for the 'INSTALLER TIPS' throughout the instructions for helpful advice.

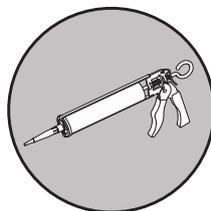
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# TOOLS REQUIRED

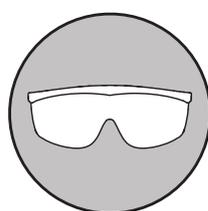
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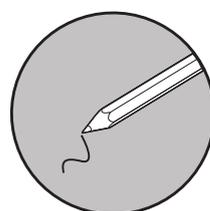
**Spirit Level**



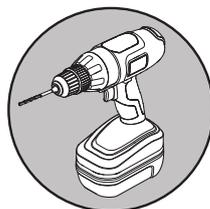
**Silicone Gun**



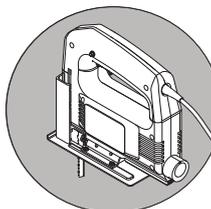
**Safety Goggles**



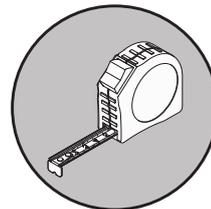
**Pencil**



**Drill**



**Jigsaw**



**Measuring Tape**



# INSTALLATION

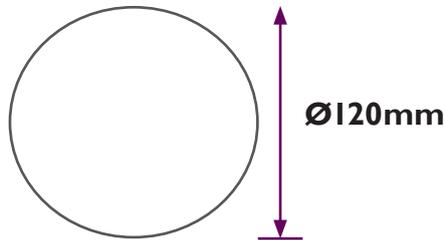
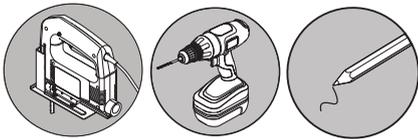
## VESSEL BASIN

*Redford, Berkhamsted & Keymer*

Plan your installation, with the placement of the basin and taps on to your worktop. Ensure all tails and waste pipework can reach the planned connection locations, and the projection of the spout will reach the basin.

**NOTE** - The basin shown in these instructions are for illustration purposes only. All products in this range can be fitted using these instructions. If your unit has drawers, consider the location of the waste cut out(s) in the drawer(s) whilst planning your basin installation.

### Cutting Hole Size:



Refer to your worktop instructions to cut the holes in your worktop. The floor/furniture should be level to aid with the installation of your basin.

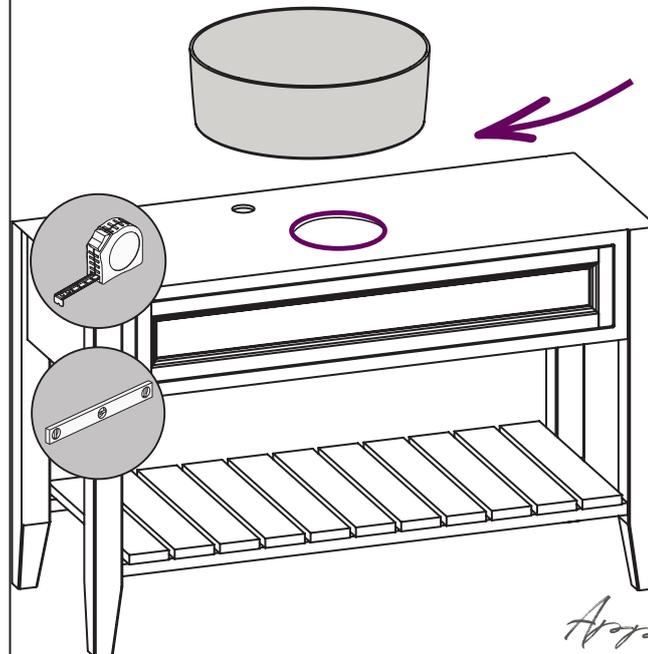
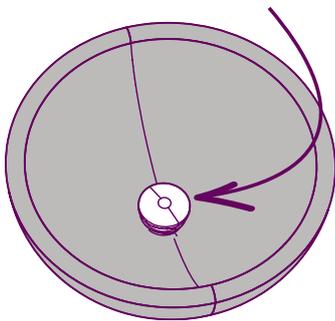
### INSTALLER TIPS



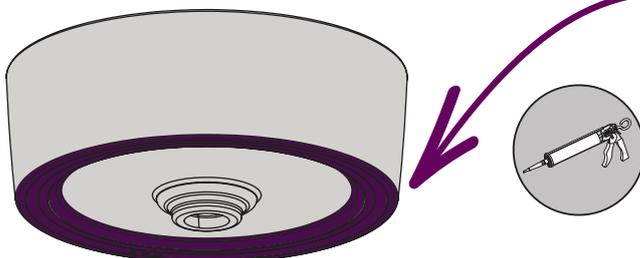
Take care when adjusting the basin position to avoid scratching the worktop. Any cut outs must be sealed to prevent water ingress!

### INSTALLER TIPS

You must fit an un-slotted basin waste (not supplied) to your basin before attaching to the worktop.



To secure the vessel basin, apply a generous amount of silicone sealant to the underside section of the vessel basin that will come into contact with the worktop. Leave to cure.

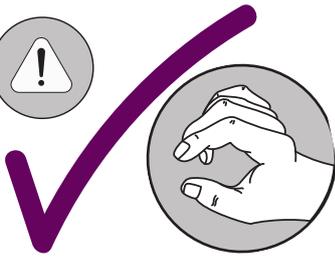


*Apply silicone sealant to the base of the basin before placing onto worktop*

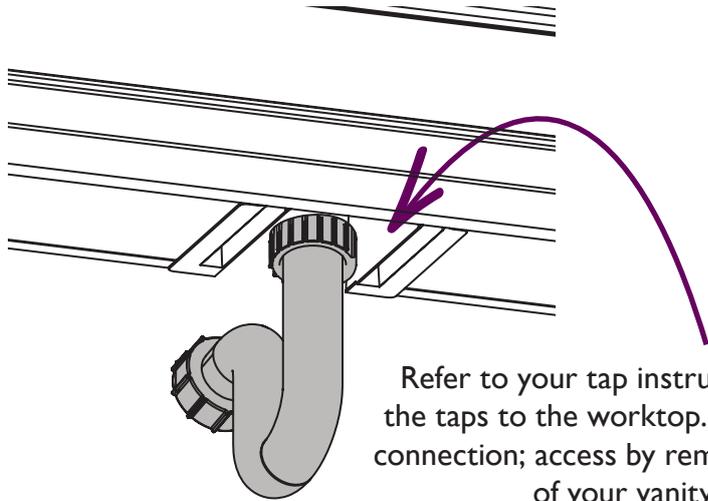
# INSTALLATION

## GOOD TO KNOW

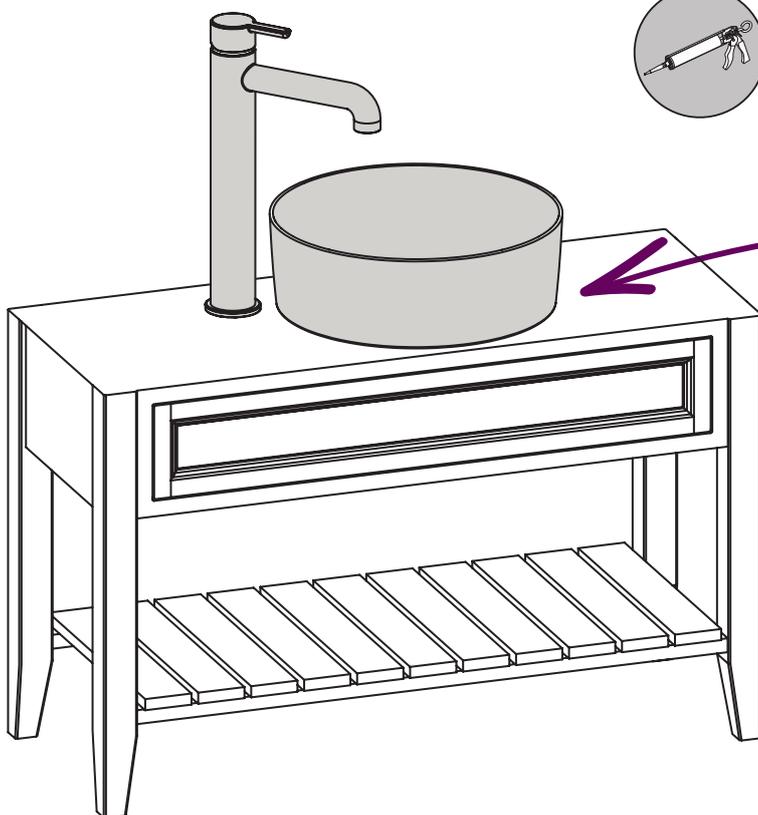
Access the waste connection by removing the drawer of vanity unit.



Over tightening fittings, especially wastes can cause pressure cracks in the porcelain.



Refer to your tap instructions to install the taps to the worktop. Install the waste connection; access by removing the drawer of your vanity unit.



An additional bead of silicone sealant should be applied around the edge of the basin to prevent water ingress. Once cured, turn on the water supply to check all joints and connections for any leaks.

*Remove the excess silicone sealant immediately*



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## CARING FOR YOUR PRODUCT

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Your basin should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Do not slide objects along your worktop as this may scratch/damage the surface. Take care when adjusting the tap and basin position to avoid damage/scratching the worktop.

Occasionally wipe the worktop surface with a soft damp cloth and dry with a soft dry cloth. Wipe away any spillages and excess moisture immediately. Do not use any abrasive cleaning agents or materials, these will change the surface condition from the standard finish.

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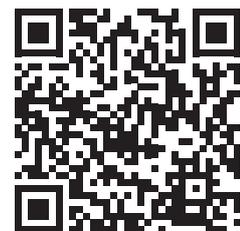
## GUARANTEE

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The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.

To see the specific guarantee for this product, scan the QR Code or visit the following URL:

<https://www.heritagebathrooms.com/service-centre/guarantee>



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## NEED HELP?

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If your product does not function correctly when you first use it, contact your plumber and make sure that it has been installed and commissioned in line with this Installation and User Guide supplied with the product. If this doesn't solve the problem, then please visit <https://www.heritagebathrooms.com/service-centre/help-and-advice> for some helpful hints and tips; or contact Heritage Customer Service on 0330 026 8503 where our expert team of advisors will be able to offer you, or your plumber, help and advice.



# HERITAGE<sup>®</sup>

## BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

If you have any queries, our dedicated customer service teams and products experts are available to help.

Email us [enquire@heritagebathrooms.com](mailto:enquire@heritagebathrooms.com) Call us **0330 026 8503** Website [www.heritagebathrooms.com](http://www.heritagebathrooms.com)

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