

# Installation Instructions and User Guide

#### **Models Covered:**

**Bath Panels** 

Please keep this booklet for future reference.

Installer: When you have read these instructions please ensure you leave them with the user.



#### Contents

When you purchase a Heritage product, you can be confident that it not only features a beautiful, distinctive, classical design, but also, that it has been made to the very highest quality standards.

To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and if you need any further help, please do not hesitate to give us a call on 0844 701 8503.

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## Important Safety Information

**Warning:** Before starting any installation please consider the following: Prior to drilling into walls or floors, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to: - Wear eye protection

Unplug equipment after use

If you are unsure at all regarding the installation of this product, you should consult a competent person with experience of installing products of this nature.

This product must be installed providing suitable access to the plumbing fittings concealed behind.

#### **Aftercare**

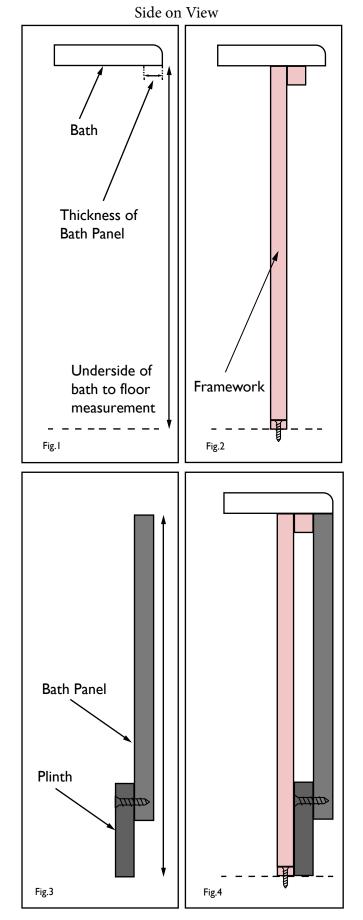
Your fittings have a high quality finish and should be treated with care to preserve the visible surfaces.

All surface finishes will wear if not cleaned correctly, the only safe way to clean your product, is to wipe with a soft damp cloth. Stains can be removed using washing up liquid. All bath cleaning powders and liquids can damage the surface of your fitting, even the non-scratch cleaners.



### Installation

- I. Measure the distance from under the lip of the bath to the floor using a tape measure. This must be done at both ends of the length of the bath (longest side). Record the measurements.
- 2. Measure the thickness of the bath panel and mark the thickness under the bath lip. This measurement is required for stage 3. You may wish to add on the thickness of the fixing used to hold the panel in position. The panel must sit flush or slightly indented to the bath lip.
- 3. Create a framework which is used to attach the bath panel and plinth to. The framework shown in Fig.2 must be positioned so when the bath panel is seated, it fits correctly. 25mm timber is suitable for this purpose and can be fixed to the surrounding wall using suitable fixings for the wall type. Create the framework whilst also making sure access to the plumbing fixtures on the bath is available.
- 4. Using the measurements obtained in stage 1, connect the plinth to the bath panel using screws with a suitable length (not supplied). The combined height of both plinth and bath panel must not exceed the measurement between the underside of bath to floor as obtained in step-1, the layout of the connection can be seen in Fig.3.
- 5. There are several methods to connecting the bath panel to the framework (as seen in Fig.4). Bear in mind that future access will be required to the plumbing fixtures, so it may be an idea to use a magnetic fixing idea when the bath panel and plinth to the framework. Magnetic fixing kits, tape or even velcro fixing kits can be obtained at most hardware stores. Alternative you can use screws and drill into the bath panel and through to the frame. Securing with suitable scres and decorative screw covers.



## Heritage Bathrooms Guarantee

When you buy a Heritage product, you can be confident that it not only features distinctive design, but that it has also been made to meet our rigorous quality standards.

We offer robust guarantees and an attentive aftercare service to ensure that if you do experience any issues, we can deal with a problem quickly, and effectively,

Please note that guarantees are only valid with proof of purchase,

Our guarantees are as follows:



2 Years on Mirrors & WC Seats



5 Years on Bath Screens, Furniture, Shower Valves, Taps, Wastes, Washstands & Accessories



Lifetime Guarantee on Acrylic & Cast Iron Baths and Sanitaryware

#### Register now for additional peace of mind

Register your product with us now and, if you do have any queries after installation, we'll be able to quickly identify the product and give you the best advice. It also means that you won't have to keep your proof of purchase to validate you guarantee. To register, simply go on-line at <a href="https://www.heritagebathrooms.com/register">www.heritagebathrooms.com/register</a>

#### **Guarantee Terms and Conditions**

The guarantee is in addition to your statutory and other legal rights and is subject to the following conditions:

- The product was purchased within the United Kingdom or Republic of Ireland
- The product is used in domestic applications only
- The guarantee applies solely to the original purchaser with proof of purchase
- The installation must allow ready access to all products for the purpose of inspection, maintenance or replacement
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date

Any parts found to be defective during the guarantee period will be replaced without charge, providing that the product has been installed in accordance with the instructions given in this guide and used as the manufacturer intended. If the poroduct is no longer available, Heritage will endeavour to provide the nearest equivalent.



# Heritage Bathrooms Guarantee

The guarantee does not cover:

- Damage or defects caused by
  - General wear and tear (including special non-chrome finishes; components such as filters, seals, o-rings and washers)
  - Incorrect installation
  - Repair using non-Heritage parts
  - Accidental or wilful misuse
  - Corrosion and the use of inappropriate cleaning products
  - System debris including the build-up of limescale (which can be controlled through regular servicing and maintenance)
- · Compensation for loss of use of the product or consequential loss of any kind

In the interests of continuous product improvement, Heritage reserves the right to alter product specifications without notice.

#### Need help?

In the unlikely event that you encounter a problem with your Heritage product, you must, in the first instancem contact the retailer you purchased it from. They will advise as to whether it is due to a manufacturing fault or an installation fault. If the problem is due to a manufacturing fault, they will contact us to arrange a supply of a replacement product as soon as possible. To speak to a Heritage customer service advisor, please contact our technical helpline on **0844 701 8503**.

Notes



Heritage Bathrooms
Birch Coppice Business Park
Dordon
Tamworth
B78 ISG

Website: www.heritagebathrooms.com

Telephone: 0844 701 8503

Email: technical@heritagebathrooms.com

