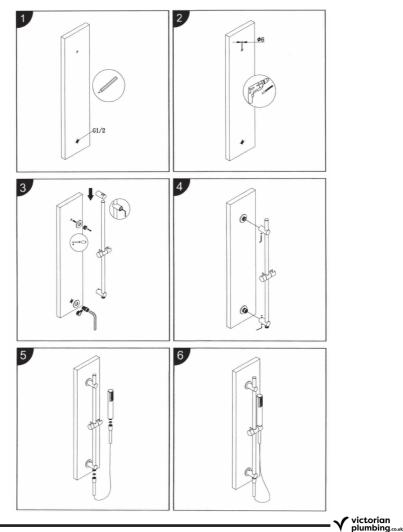


Installation Guide

Before installation, please read this guide carefully.

- 1. We recommend that this product is installed by a qualified accredited tradesperson, Victorian Plumbing Ltd. accept no liability for products incorrectly installed, or where the correct testing procedures have not been adhered to, thus resulting in the escape of water and consequential damage.
- 2. Ensure the incoming mains water supply is switched off prior to commencing the installation.
- 3. Observe all local plumbing and building codes & regulations.
- 4. Carefully inspect the product for damage. If any damage is found, immediately contact our Customer Relations Team.



Troubleshooting

FAULT	POSSIBLE CAUSE
Shower only runs hot or cold after installation	 Hot and cold supplies have been plumbed the wrong direction. Faulty thermostat. Insufficient water pressure.
Shower does not run hot enough	 Check the hot water supply temperature. Maximum temperature needs adjusting, see temperature adjustment. Blockage in the hot supply.
Hot water in cold supply or vice versa	 Check and clean non-return valves. Check Hot and Cold supplies have not been reversed during installation.
Low or no flow	 Possible blockage/debris in the system. Operating conditions are incorrect. Valve shut off has been activated due to a pressure drop in either the cold or hot supplies.
Leaking when in the off position	 Debris in the flow control cartridge. Faulty control cartridge.
Fluctuating flow	1. Dynamic inlet pressure are not balanced.

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