

# AQUALISA Q<sup>TM</sup>

INCLUDING Q<sup>TM</sup> EDITION



# User Guide

# Contents

---

- 3 The Q™ controller
- 4 **Quick start**
- 5 Wake-up and Remote control
- 6 Switching on and off
- 7 Adjusting the temperature
- 8 Adjusting the flow
- 9 Selecting your outlet
- 10 **Menus**
- 11 My Q™ – experiences
- 12 Selecting a My Q™ experience
- 13 Creating a My Q™ profile
- 14 Bathing with Q™
- 15 Timing your shower
- 16-18 **Settings**
- 19 Configuring your outlets
- 20 The proximity sensor and Water Save
- 21-22 Choose your colour accent
- 23 Caring for your shower
- 24 **Appendices**
- 24 Appendix 1: My Q™ Experiences
- 24 Appendix 2: Factory settings
- 25 Have you registered?
- 25 Need help?



# The Q™ controller



# Quick start

You can prepare your temperature and outlet before you switch on the water, or adjust while showering, with ease.



**WAKE UP, (POWER ON) AND POWER OFF**

**SHOWER ON**



**TEMPERATURE**

Adjust before or during shower.

**FLOW**

Adjust during shower only.

**SELECT OUTLET\***

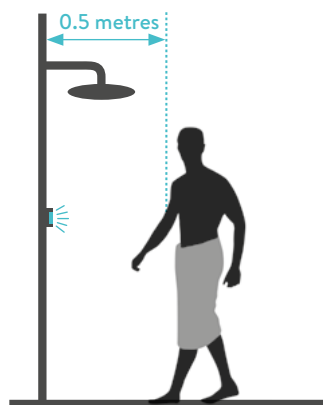
Push and hold Q™ lever for over 3 seconds then release when desired outlet icon appears.



\* Divert models only

# Wake-up

The Q™ controller has a proximity sensor, so as you approach or move your hand towards the Q™ controller, the display wakes up and is ready to go. (You can disable this feature in the Settings menu - see page 17).



The proximity sensor detects any object directly in front, at approximately 0.5m away from the controller. See page 20 for more proximity sensor features.

# Remote control

The remote control\* can be sited outside the shower room, or even in your bedroom, allowing you to start, stop or divert your shower before you walk in. Please refer to Remote Control User Guide for installation and operating instructions.

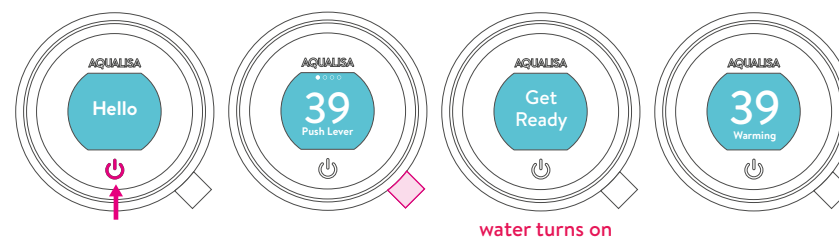


\*The remote control is an optional extra with Q™. It can operate the shower from up to 10 metres away, dependent on building materials and construction of the property. For optimal performance, the Q™ controller should be in direct line of sight with the remote.

# Switching on and off

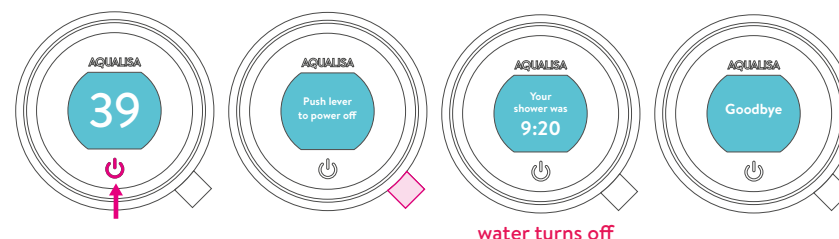
## STARTING YOUR SHOWER

To activate the Q™ Controller, use the proximity sensor, or touch the power symbol until the screen wakes up. Then, push and release the Q™ lever to start the shower. The Get Ready screen will appear on the display. After a moment the target temperature will flash until it is reached. It will then display the thermostatically controlled temperature.



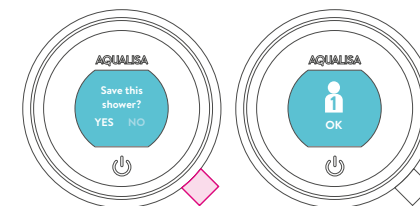
## ENDING YOUR SHOWER

Touch the power symbol for approximately 1 second, then push the Q™ lever to confirm and end the shower.



## SAVING YOUR SHOWER SETTINGS

When your shower ends, you will be asked if you want to save the shower. If you ignore the question, the Q™ controller will turn off after 5 seconds. If you select YES, your shower will be assigned to the lowest profile number available in the My Q™ menu.



To switch off **Auto Save Shower** go to **Settings**. (See page 18 for more information). Please see page 13 for more information about **Profiles**.



# Adjusting the temperature

From the **Home** screen you can adjust the temperature at any time, before or during showering, by turning the Q™ bezel.



**TIP:** This is your **Home** screen. When in any of the Menu or Settings screens, you can easily return to the home screen by turning the temperature bezel.

## TEMPERATURE FEEDBACK DISPLAY\*



Turn clockwise to increase the temperature. While the temperature is adjusting the screen will flash and the display will show **Warming**. When the desired temperature is reached, the display will stop flashing.

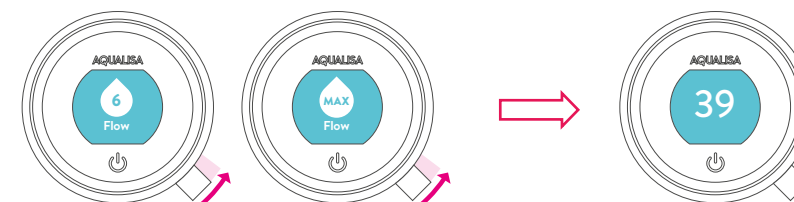
Turn anti-clockwise to decrease the temperature. While the temperature is adjusting the screen will flash and the display will show **Cooling**. When the desired temperature is reached, the display will stop flashing.

# Adjusting the flow

From the **Home** screen you can adjust the flow during showering, by moving the Q™ lever left or right.\*



## FLOW FEEDBACK DISPLAY



The size of the icon and the setting number will change as the flow is adjusted. After adjusting the flow, the display will return to the temperature **Home** screen after a few seconds.

\* Very small changes in temperature may not result in **Warming** or **Cooling** messages showing, only the temperature value will change.

\* Flow can not be adjusted when in **Bathfill**, **My Q™** or **Settings** modes, or when water is off

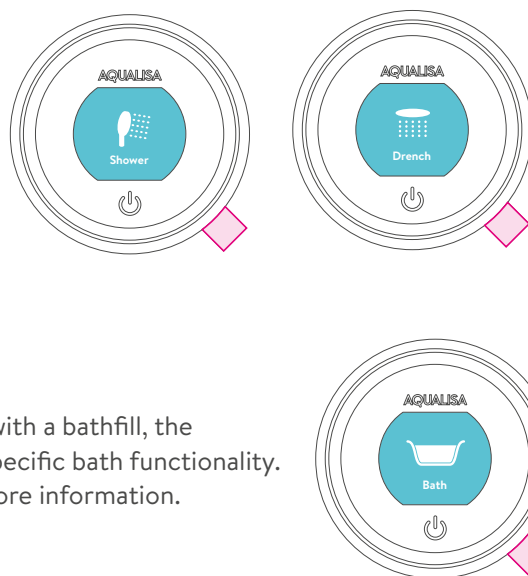
# Selecting your outlet Divert models only

From the **Home** screen, you can alternate between outlets by pushing and holding the Q™ lever for over 3 seconds and releasing when the desired icon appears. This can be done upon starting the shower, or during showering.



## OUTLET ICONS

By default your Q™ controller will show the **Shower** icon as the primary outlet and the **Drench** icon as secondary. To change, go to **Settings** menu, **Configure Outlets** (page 19).



## SELECTING BATHFILL

If you have a Q™ shower with a bathfill, the Q™ controller can offer specific bath functionality. See pages 14 and 19 for more information.

# Menus

**Before showering:** simply move the Q™ lever left or right to browse menus. Push the Q™ lever to select a menu.

**During showering:** push the Q™ lever to enter menus. Then move the Q™ lever left or right to browse menus. Push the Q™ lever to select a menu.



\* To return to the **Home** screen from within any menu select the **Home** icon.

# My Q™ – experiences

Everyone has their own perfect shower. That's why we designed My Q™. Choose from a range of experiences, or create your own personal profile.



## FAMILY

The child-friendly option, for the whole family. The water will stop after 7 minutes, to save water.



## SPORT

A hot, short shower for an active lifestyle.



## ECO\*

A short, cooler shower to save water, and save energy. **Water Save** and **Warm Up** are enabled. (See page 17).



## COMFORT\*\*

A gentle shower to relax you.



## REFRESH\*\*

A long cool blast to wake you up.



## DRENCH\*\*

The shower lover's favourite, long, warm and powerful.

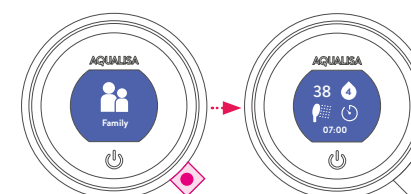
# Selecting a My Q™ experience

From the **Home** screen, enter the menus (see page 10) and select My Q™.



## BROWSING EXPERIENCES

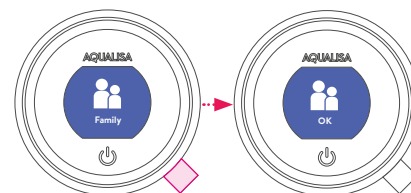
Move the Q™ lever left and right to browse experiences and profiles.



Long push to preview an experience.

## PREVIEW AN EXPERIENCE

To find out more about each experience, push and hold the Q™ lever for 2 seconds to view a summary. (See page 24 for details of these experiences).



Push and release to select and start an experience.

## SELECT AN EXPERIENCE

Push the Q™ lever to select the experience. The **Get Ready** screen will appear, and the shower will start.

**TIP:** A change to the temperature or flow will exit the experience and the icon image will no longer be displayed on the **Home** screen.

\* Not suitable for use with combination boiler water systems.

\*\* These experiences are only available with Q™ EDITION. For more details see page 24.

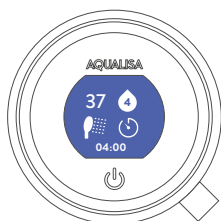
# Creating a My Q™ profile

In My Q™ you will find the Create icon. Push the Q™ lever to start creating your very own shower profile, which you can save for every time you need it. You can create up to a maximum of 9 personal profiles; this includes bath profiles.



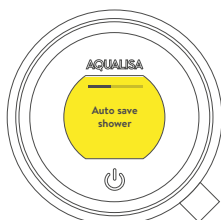
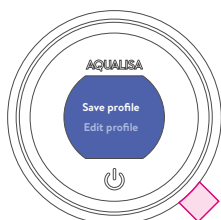
## CREATING PROFILES

There are 4 parameters in creating your personal profile: temperature, flow, outlet and duration. These settings are highlighted in turn. Adjust each parameter by moving the Q™ lever left and right. Push the Q™ lever to confirm your selection.



## SAVING PROFILES

When you have confirmed all the settings, you can save them, or edit them. If you save the settings, they will be assigned the lowest profile number available. The screen will return to the **Home** screen, showing the new profile. Shower profiles can't be edited, but you can delete them in the **Settings** menu (see page 18).



## AUTO SAVE SHOWER

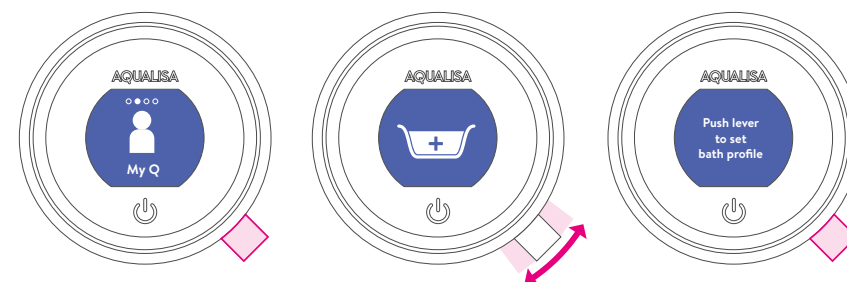
An easy way to save a profile is by switching on **Auto Save Shower** in the **Settings** menu (see page 18).

# Bathing with Q™

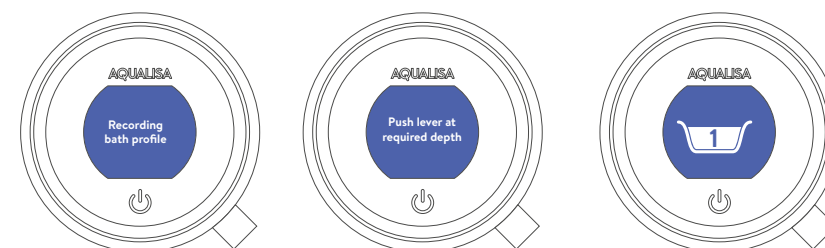
Q™ bath can be switched on in the same way as Q™ shower. Adjust the temperature with the Q™ bezel. Bath fill will always be at maximum flow.

## SETTING BATH PROFILES

If you have selected the **Bath** icon in **Settings/Configure Outlets** (see page 19) you will be able to set bath profiles. These enable Q™ to run the bath to your perfect depth every time. Note that you can only create or select bath profiles before you start the water.



First, enter My Q™, then browse to the **Create Bath** icon. You will be asked to fill the bath to your desired depth by pushing the Q™ lever.



Making sure the plug is in, switch on the water with the Q™ lever. Run the bath to your desired depth and switch the water off with the Q™ lever. This will automatically save your bath profile, and assign it the lowest available number. Water temperature will not be recorded, so you can adjust it to suit you every time.



# Timing your shower

From within menus, move the Q™ lever left or right until the **Timer** screen appears.

Push the Q™ lever to enter.

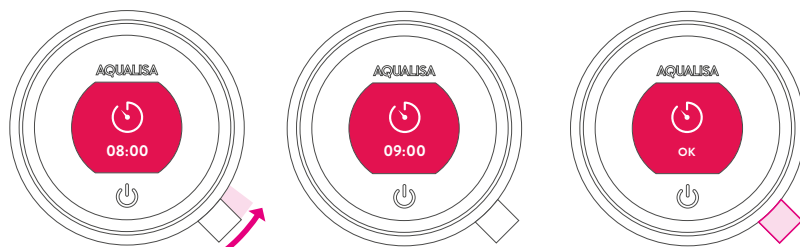
## SETTING THE TIMER

The timer can be adjusted in one minute increments, from a minimum of one minute to a maximum of 20 minutes. Push the Q™ lever to select.

The chosen time will apply to the next, or current shower.

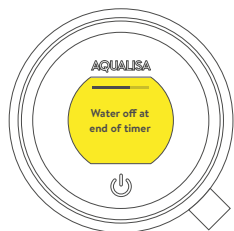
The following shower will revert to **Timer off**.

To apply **Timer** to more than one shower, you can create a **My Q™ profile** (page 13) or enable **Auto repeat shower** (page 18).



## WATER OFF AT END OF TIMER

When the timer reaches zero, you can opt to have the water automatically shut down. This feature can be selected in **Settings**. (See page 17). If this setting is not activated the shower will continue until you touch the power symbol and push the Q™ lever to switch off. This is a global setting.



# Settings

Q™ features many optional settings to enhance your shower. These settings will apply to all your showers\*.

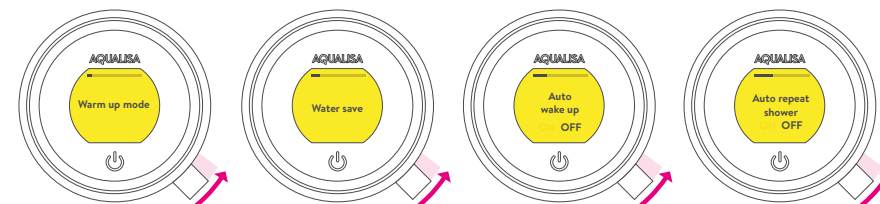
To enter **Settings**, from within menus, move the Q™ lever left or right until the **Settings** screen appears.

Push the Q™ lever to enter.



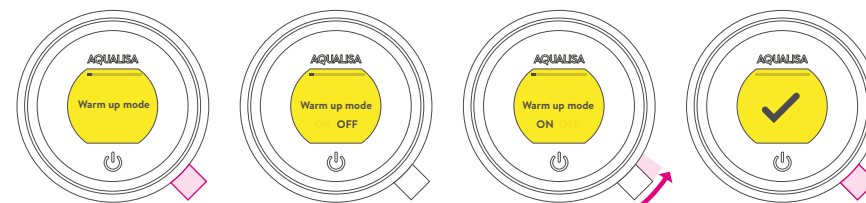
## BROWSING THE SETTINGS MENU

When in the **Settings** menu, move the Q™ lever left or right to browse.



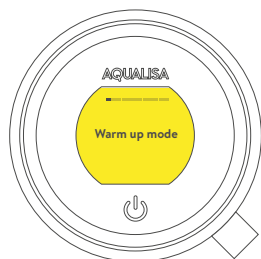
## EDITING A SETTING

To change a setting, push the Q™ lever. Move the Q™ lever left or right to choose your preference, (the active setting is in darker type) and push the Q™ lever to confirm. A tick will briefly appear to confirm your choice.



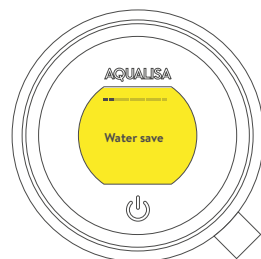
\*Family and Eco Experiences will override some of the settings.

# Settings



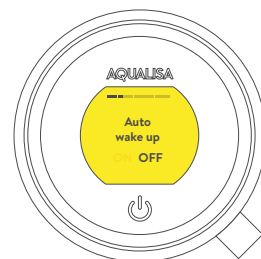
## WARM UP MODE\*

When selected, after starting the shower the water will run until the target temperature has been reached. The water will then stop and the controller will be paused until the Q™ lever is pushed. The pause will time out after two minutes.



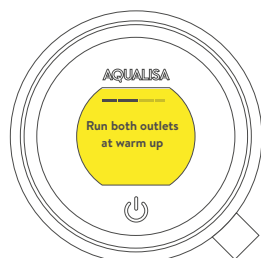
## WATER SAVE\*\*

This feature automatically reduces the water flow to **Min Flow** when you step more than 0.5 metres away from the controller, (when washing your hair, for example). This is a good way to save water. (See page 20 for details).



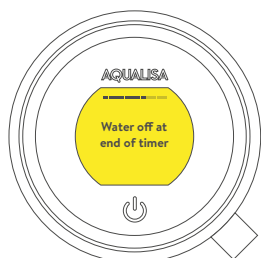
## WAKE UP

This setting allows the **Wake Up** feature to be turned off. This may be required if you have a small shower enclosure, and **Wake Up** is permanently active.



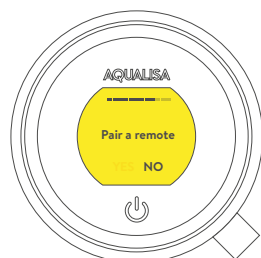
## RUN BOTH OUTLETS AT WARM UP

For divert models only. This feature expels cold water from both outlets, to avoid a cold shock when diverting during showering.



## WATER OFF AT END OF TIMER

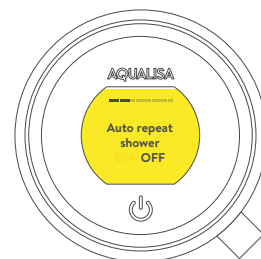
If this is enabled, the shower will shut down when the timer reaches zero. This is a global setting and if activated will be applied to all showers and experience profiles that have a timer parameter.



## PAIR A REMOTE

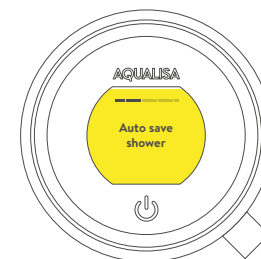
If you have purchased a Q™ remote control, please refer to the separate instructions supplied.

# Settings



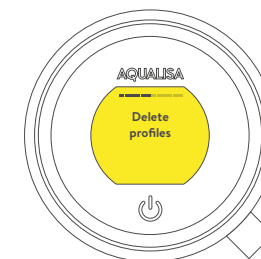
## AUTO REPEAT SHOWER

Enabling this feature will automatically start every shower at the same settings as the last shower. (Please take caution with children and elderly). If this feature is disabled, the shower will start at **39°C, Flow 5**.



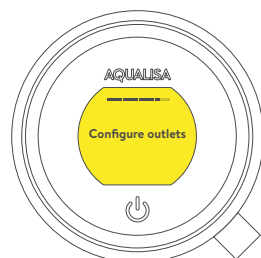
## AUTO SAVE SHOWER

If this is enabled Q™ will always ask if you want to save your shower at the end.\* This will then save your experience in My Q™ as a profile.



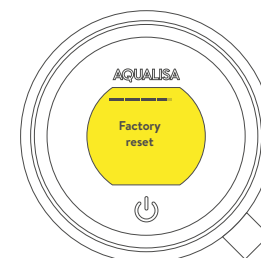
## DELETE PROFILES

Enter this setting to delete individual profiles that you have set up and no longer need. You cannot edit a profile.



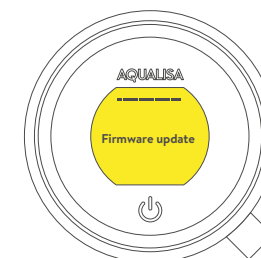
## CONFIGURE OUTLETS

This setting enables you to choose the icons that represent your outlets, and change the primary outlet. (See page 19 for details).



## FACTORY RESET

Reset all settings to factory settings. (See page 24). You will lose all of your personal profiles and activated settings except for the factory defaults.



## FIRMWARE UPDATE

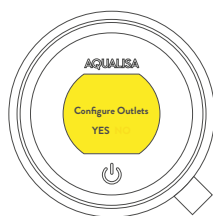
This setting should only be used under advice from Aqualisa Customer Service.

\***Warm Up** mode is only available with Q™ EDITION, and is not recommended to use with combination boiler water systems.

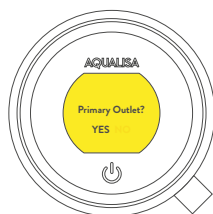
\*\***Water Save** is not suitable for use with combination boiler water systems, or in smaller shower enclosures.

\***Auto Save Shower** is a default setting, and will automatically disable if you have ignored or confirmed **NO** 5 times.

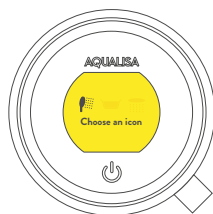
# Configuring your outlets



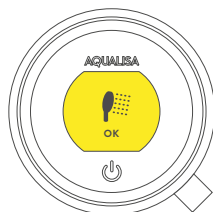
This setting enables you to choose the icons that represent your outlets. If you have multiple outlets, you can also select the most commonly used. This outlet is known as the primary outlet. Water will divert to this outlet unless you select otherwise. (eg. by selecting a My Q™ experience)



When you enter this setting you will first be asked to switch on the shower. You will then be prompted to confirm if the outlet running is the desired primary outlet.



Next, move the Q™ lever left or right to browse icons. Push the Q™ lever to select the icon that matches your installation.



When you have selected the icons, your choice will be confirmed with OK.

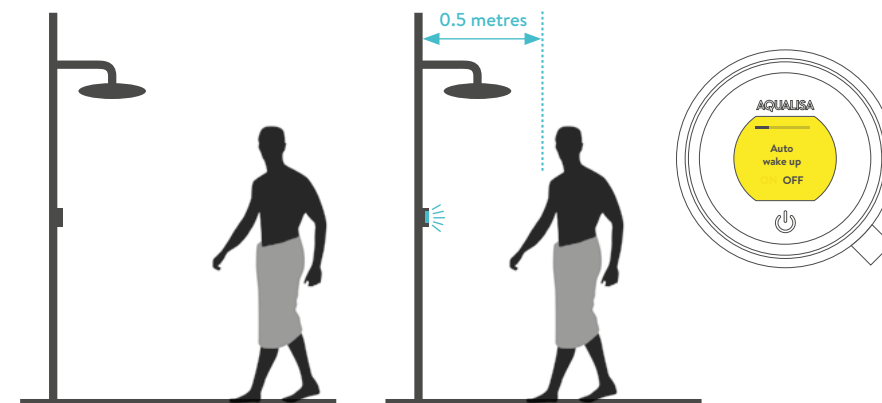


If you have a Q™ shower with a bathfill, the Q™ controller can offer specific bath functionality (storing bath depths). To enable this you must select the bath icon within this setting.

# The proximity sensor

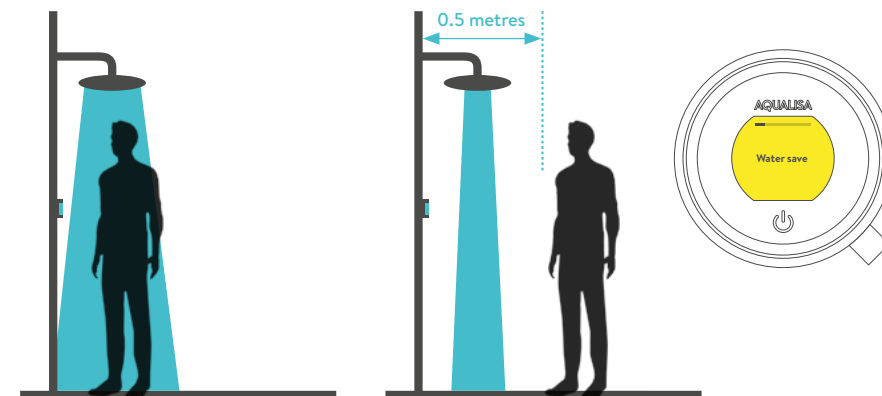
## AUTO WAKE-UP\*

The Q™ controller has a proximity sensor, so as you approach, or move your hand towards the Q™ controller, the display wakes up and is ready to go.



## WATER SAVE\*\*

When enabled in **Settings** (see page 17) this feature automatically reduces the water to **Min Flow** when you step more than 0.5 metres away from the controller, (when washing your hair, for example). As soon as you step within 0.5 metres, the flow returns to the previous level. This is a good way to save water.



\***AUTO WAKE UP:** In some circumstances, in smaller shower enclosures, **Auto Wake Up** may cause the control to remain active. If this occurs, you should disable **Auto Wake Up** in Settings (see page 17).

\*\***WATER SAVE** is not suitable for use with combination boiler water systems, or in smaller shower enclosures.

# Choose your colour accent

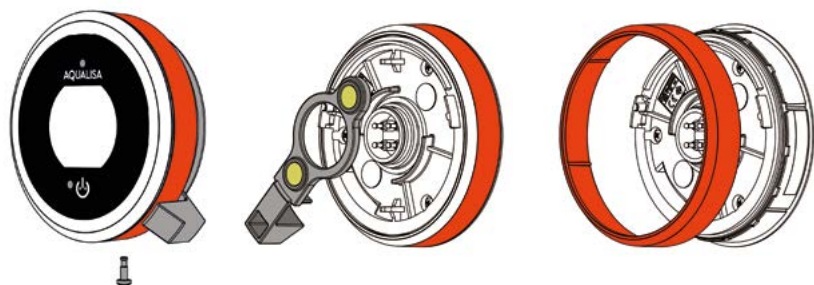
We have created a range of five different colour accents to choose from to suit your style and decor. Your choice will include a matching colour accent for both the controller and the shower handset. Stardust Silver is included as standard. To purchase other colour accents, call our Customer Service team; contact numbers are at the back of this guide.

## Q™ CONTROLLER COLOUR ACCENTS



## CHANGING THE Q™ CONTROLLER COLOUR ACCENT

- 1 Switch off the power to the Quartz™ Smart Valve.
- 2 Loosen the retaining screw at the bottom of the control.
- 3 Remove the Q™ controller from the back plate by holding the Q™ lever to the extreme left and using it as leverage to rotate the whole controller clockwise until it releases from the back plate.
- 4 Remove the Q™ lever. This is held on by magnets.
- 5 Remove the colour accent ring by hand. There may be some resistance.
- 6 Replace the new colour accent using the same steps in reverse.

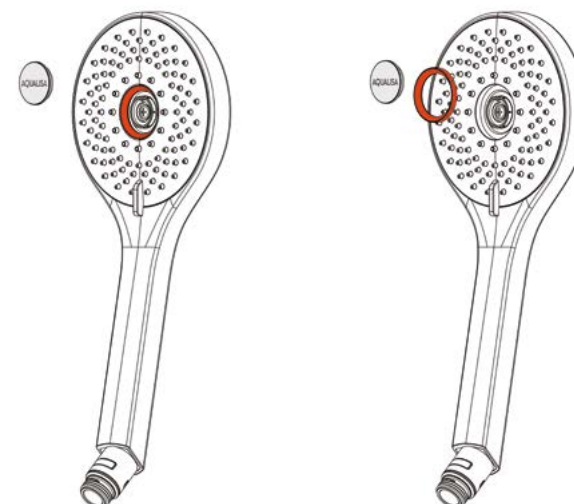


## Q™ SHOWER HEAD COLOUR ACCENTS



## CHANGING THE SHOWER HEAD COLOUR ACCENT

- 1 Using a small flat head screw driver, carefully remove the badge.
- 2 Remove the colour accent in the same way.
- 3 Replace the new colour accent by pushing it into place and replacing the badge.





# Caring for your shower

Over time, your shower may be affected by hard water scaling. To keep your shower working effectively, we recommend that you clean your shower regularly.

Your shower system should be cleaned using only a soft cloth and washing up liquid. Do not use abrasive cleaners.



## CLEANING THE SHOWER HEAD

To reduce the need for chemical descaling in hard water areas, your shower head incorporates rub clean jets, whereby any scale build up can be broken down by gently rubbing the flexible tips of the jets during use.

This procedure should be completed regularly, as often as once a week in some hard water areas, as scale build up can affect the spray pattern and cause the shower to perform poorly. Failure to descale the shower head can affect the internal seals and may affect the warranty. Cleaning and maintenance should not be undertaken by children without supervision by a person responsible for their safety.

Should chemical descaling of the head become necessary, remove the shower head fully and immerse in a mild proprietary descalant.



# Appendix 1: My Q™ Experiences

These are factory set Experiences and the settings cannot be changed.

		Temp (°C)	Flow	Outlet*	Timer (mins)	Extra features
	Family	38	4		7	<b>Water off at end of timer</b> enabled
	Sport	40	Max		8	
	Eco**	37	3		5	<b>Water save</b> enabled <b>Warm up</b> enabled
	Comfort	39	5		Off	Q™ EDITION only
	Refresh	37	Max		12	Q™ EDITION only
	Drench	42	Max		15	Q™ EDITION only

\* Dependent on the product and outlet/s installed. The icon displayed may not correspond to the outlet in use.

\*\* Not for use with combination boiler water systems.

# Appendix 2: Factory settings

Warm Up Mode***	OFF
Auto Wake Up	<b>ON</b>
Water Save	OFF
Auto Repeat Shower	OFF
Auto Save Shower	<b>ON</b>
Run Both Outlets At Warm Up	OFF
Water Off At End Of Timer	OFF

\*\*\* Q™ Edition only

# Have you registered?

All our products are manufactured to the highest standards. In the unlikely event that something goes wrong, we want all our customers to be protected, which is why we give you a totally free of charge 1 year guarantee\*. You can easily **increase your FREE guarantee to 5 years** simply by registering your product. Please keep your receipt to validate your guarantee.



Register your guarantee instantly at  
**[aqualisa.co.uk/guarantee](https://aqualisa.co.uk/guarantee)**



Register your guarantee  
**0800 408 4243**

## Need help?



If you need any assistance, you can find  
some Frequently Asked Questions at  
**[aqualisa.co.uk/q-guide](https://aqualisa.co.uk/q-guide)**



You can speak to a member of our fully  
trained Customer Service team on  
**01959 560010**



Alternatively, you can use Live Chat at  
**[aqualisa.co.uk](https://aqualisa.co.uk)**



# AQUALISA

[aqualisa.co.uk/q](http://aqualisa.co.uk/q)

THE FLYERS WAY, WESTERHAM, KENT TN16 1DE

Customer Services: 01959 560010

REPUBLIC OF IRELAND

Sales enquiries: 01-864-3363, Service enquiries: 01-844-3212



Please note that calls may be recorded for training and quality purposes.

The company reserves the right to alter, change or modify the product specifications without prior warning.

© Registered Trademark Aqualisa Products Limited.

Q4198 Part No 702936 Rev 02 July17

## PROOFING SHEET

Part Description	Q User Guide
Part Number	702936
Artwork Number	7359
Revision Number	2
Artwork by	Rob Brighton
Signoff	Clare
Date	July 17