

## High/Low WC'S

## Fitting Instructions



Before starting any installation project please consider the following:  
Prior to drilling into walls, check there are no hidden electrical wires or cables or water supply pipes with the aid of an electrical detector.  
If you use power tools do not forget:

- Wear eye protection
- Unplug equipment after use

Please keep these instructions for future reference.



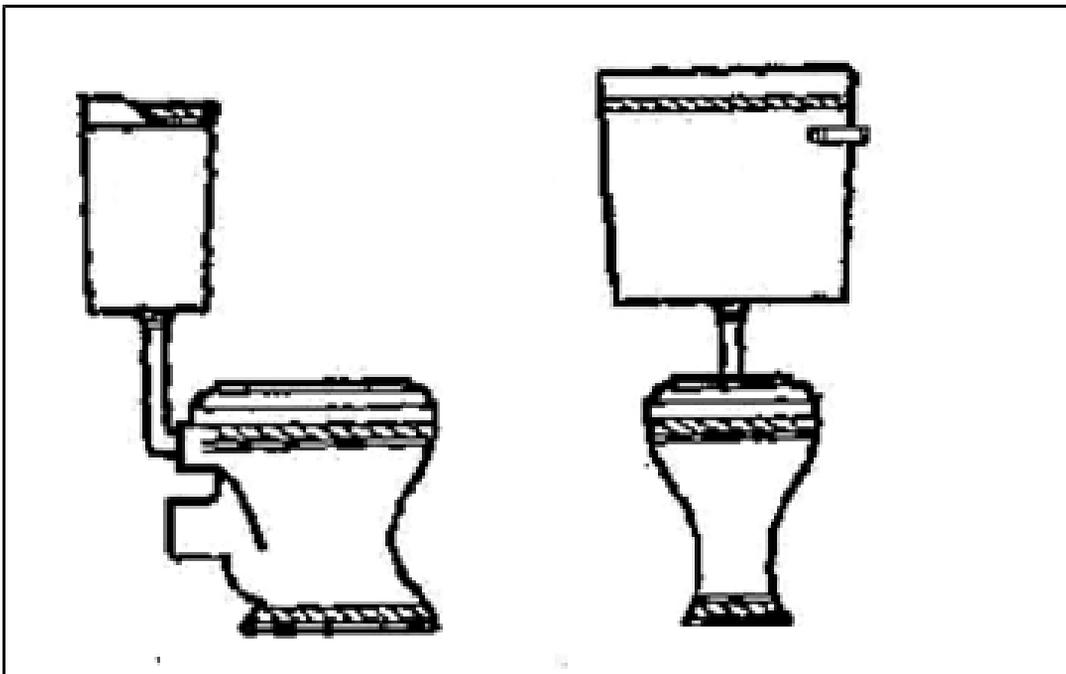
### Low Level Cistern Installation.

1. Mount the cistern securely on the wall at the required height using the fixing holes through the rear of the cistern, (N.B the cistern lid must be situated a minimum of 1 metre from the floor to obtain a satisfactory flush). **See Handy Hints below.**
2. Place the ornate shroud and retaining ring (thinner of the two supplied) over the top of the flush pipe and insert into the threaded syphon stem (supplied as part of the cistern fittings). Once this is secure, push the ornate shroud up to cover the fittings and secure with the retaining 'O' ring.
3. Insert the lower end of the pipe into the pan via the multi-quick fitting ( supplied as part of the cistern fittings).
4. Pass the cistern lever through the orifice on the cistern via the threaded sheath and secure the locking nut. Slide the plastic washer over the cistern lever from inside the cistern, then hold all components in place by inserting the retaining pin through the pre-punched hole in the lever and bend to prevent it from moving. Lastly, slide the plastic fulcrum onto the lever, tighten the grub screw and join it to the existing 'S' hook on the top of the syphon. (N.B when installed the external ceramic handle of the lever should point towards 2 O'clock.

### Handy Hints (For both high & Low Cisterns)

1. If you are installing your cistern on an outside wall, ensure that the black rubber spacing washers are used to create a small gap between the cistern back and the wall. There are two reasons for this: firstly it will help to reduce the possibility of condensation when cold mains pressure is contained within a humid environment. Secondly, the gap will help to prevent 'Thermal Shock'. This is when rapid temperature change occurs (usually overnight) and cause the wall to contract or expand, thus cracking the sanitary ware. When fixing the cistern to the wall it is advisable to insert the screw through a washer (Not Supplied) on the inside of the cistern. This will prevent the screw damaging the sanitary ware when the screw bites.

**Note:** Shortening the length of the flush pipe may effect the efficiency of the flush.



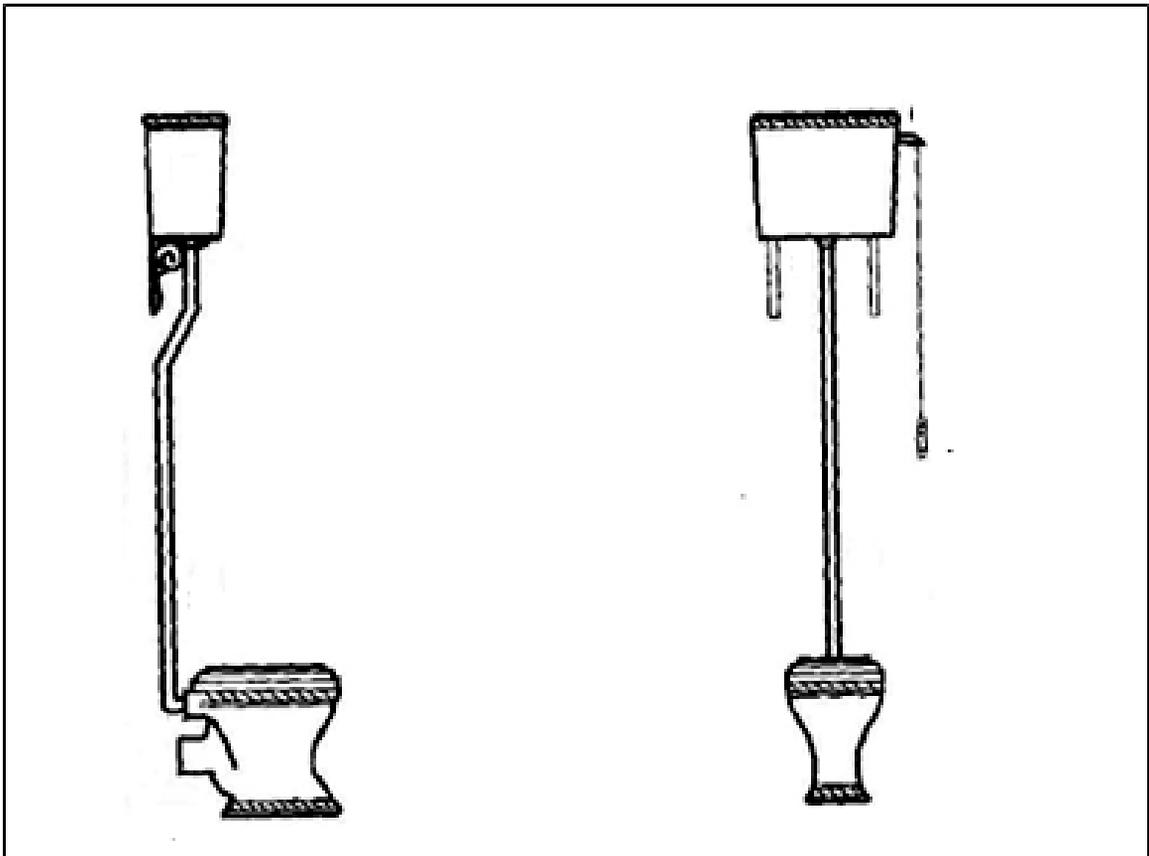
### High Level Cistern Installation.

1. Mount the cistern securely on the wall at the required height using the fixing holes through the rear of the cistern, (**See Hint 1**).
2. Join the two flush pipes by using the compression 'O'-ring and nut. This will seal the pipe and ensure that it is watertight.
3. Place the ornate shroud and retaining ring (thinner of the two supplied) over the upper flush pipe and insert into the threaded syphon stem (supplied as part of cistern fittings). Once this is secure, push the ornate shroud up to cover the fittings and secure with the retaining 'O' ring.
4. Insert the lower end of the pipe into the pan via the multi-quick fitting (supplied as part of the cistern fittings).
5. Use the rubber nipple/buffer clip to prevent collision between the seat and pipe. This clip will also secure the pipe to the wall.
6. Join the fulcrum to the 'S' hook on the syphon (inside the cistern) and fix the fulcrum to the cistern with the nut and bolt provided, then hang the pull chain/ceramic handle from the fulcrum.
7. Mount the decorative brackets using the screws provided snugly under the cistern (**See Hint 2**).

### Handy Hints – (Just for High Cisterns)

2. The ornate brackets are purely decorative, they should not be used as support for the cistern. Always ensure that the cistern is firmly and securely fixed to the wall via the fixing holes at the rear of the tank.

**Note:** Shortening the length of the flush pipe may effect the efficiency of the flush.



### Aftercare Instructions.

Your fitting has a high quality finish and should be treated with care to preserve the visible surfaces.

All surface finishes will wear if not cleaned correctly, the only safe way to clean your product, is to wipe with a soft damp cloth. Stains can be removed using washing up liquid. All bath cleaning powders and liquids can damage the surface of your fitting even the non-scratch cleaners.

### Guarantee.

All products are manufactured to the highest standards and a 25-year guarantee covers any defect in manufacture.

### Contact Details.

**If you require further assistance please contact Heritage Sales and Technical Enquiries:**

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